How We Advance Our Mission & What Guides Us

January 2023

INFLUENCE • BUILD • CONNECT
We Believe the Human Services System is a Cornerstone of Community Well-Being that:

- **Builds Resilience**
  
  Through services and supports that help people through life’s inevitable ups and downs.

- **Fosters Social & Economic Mobility**
  
  By providing access to the key elements necessary for children and families to be well and thrive.
ABOUT US

**Member Driven**
Representing leaders from state, county, and city human services agencies across the country.

**Bipartisan**
With a focus on building common ground and generating practical solutions that work for people and communities.
Administer and align services that build resilience and bolster family well-being through access to food, health care, housing, employment, child care, and many other key building blocks necessary for thriving communities.

Drive innovation in complex Information Technology (IT) systems, performance measurement and data analysis, legal considerations, and workforce development and training.
MISSION & VISION

**Mission**

APHSA advances the well-being of individuals, families, and communities nationwide by **influencing** modern approaches to sound policy, **building** the capacity of public agencies to enable healthy families and communities, and **connecting** leaders to accelerate learning and generate practical solutions together.

**Vision**

Thriving communities built on human potential.
Decisions should be informed by data and evidence that are placed-based and contextual to the experiences of the community.

Cross-system and cross-sector partnerships are essential to innovating and accelerating progress.

Advancing race equity requires that structural inequities and systemic biases be intentionally dismantled.
OUR FOCUS AREAS

Moving Human Services Upstream
Proactively Promoting Well-Being

Advancing Social & Economic Mobility
Co-Creating Pathways for Long-Term Success

Strengthening the Human Services Sector
Supporting People and Systems to Move Us Forward
OUR APPROACH

INFLUENCE

BUILD

CONNECT

WELL-BEING
INFLUENCE

Advancing policy, practice, and process innovations

- Developing and advancing national policy strategies
- Leading practice strategies within and across human services policy portfolios
- Exploring and improving the delivery of human services through process innovation
BUILD

Supporting human services through technical assistance, training, and coaching

- **Facilitating** the capacity of communities, systems, organizations, departments, and individuals to advance their desired vision

- **Co-creating** tools and frameworks to enhance organizational practices

- **Designing** and **delivering** organizational-specific training
CONNECT

Engaging with our members and partners

- **Accelerating** peer-to-peer learning through convenings and information sharing
- **Strengthening** cross-sector partnerships that drive system change
- **Developing** pathways for people with lived experience to lead change
OUR DESIRED STATE FOR HUMAN SERVICES

Led by People With Lived Experience

Driven by a Fierce Commitment to Equity, Diversity, Inclusion, and Belonging

Human Services that are Human-Centered and Community-Driven

Embedded with a Workforce Culture of Safety, Well-Being, and Belonging

Aligned with Other Systems to Foster Thriving Communities
OUR SUCCESS MARKERS

- Elevating racial equity as a priority in human services
- Promoting community voice through our work
- Co-creating pathways for long-term success
- Increasing system capacity
- Fostering spaces and opportunities for healing
OUR DISTINGUISHING FACTORS

What Sets Us Apart? We Are:

- **A committed voice** elevating and sharing the lived experience of families and community leaders to drive community-led solutions.

- **A trusted broker** connecting human services leaders to federal policymakers and thought leaders to advance sound national policy.

- **Expert facilitators** skilled at enhancing the capacity of human services agencies using proven tools and methodologies to strengthen organizational effectiveness.

- **A strategic partner** advancing human-centered solutions across employment, education, health, justice, and other systems that improve the well-being of all people.

- **A comprehensive learning hub** providing opportunities for leadership development, technical policy guidance assistance with practice innovation, and peer-to-peer support.

- **A driver of productive narratives** that help build common ground and promote systems-level change.
Learn more about APHSA and our partners

www.aphsa.org