As Facility Managers, we are responsible for implementation of the knowledge and skills to ensure the functionality of “the built environment” around the world to ensure that the people that occupy and use our locations are safe and productive. We essentially work our entire careers ensuring the success of others. Question: Who is responsible to make sure that we are successful in our careers and able to lead our service employees to successful careers? The answer: We FMs Are Responsible to Manage our own careers and lead others in our organization to success in their’s!

To manage our own career and chart a path to success for others, we must learn the technical and educational requirements to climb the facility management career ladder and “key business professional behavioral competencies” that will enable and empower FM personnel of all levels to become successful, high performers within our organizations. During this chapter session training, tools and templates will be presented that can be utilized for FM Personnel Career Growth, Evaluation of FM and Maintenance Employee Performance and for Interview and Evaluation of FM Position Candidates of all levels. This information will help you to more effectively plan for and manage your career as well as that of people in your FM Organizations.