

Dear valued employee,

Welcome to **QuikCare Platinum**, a health care benefit from TeksMed that provides you with the opportunity to receive expedited medical services for non-work-related injuries, at no cost to you.

Since we understand how the extensive wait times to see a specialist or receive diagnostic imaging can lead to deteriorating conditions, increased stress and worry, as well as the inability to work and participate in planned recreational activities, we are excited to introduce you to the **QuikCare Platinum** program.

To put it simply, if your health is at risk you shouldn't have to wait!

If you have been placed upon a medical wait list greater than 21 days, **QuikCare Platinum** will provide priority access to the specialist consultation and diagnostic imaging you require.

Going forward, when your physician recommends a diagnostic scan, or refers you to see a specialist in one of the below mentioned specialties, and your wait time is greater than 21 days, you can simply contact the **QuikCare Platinum Helpline** at **1-833-355-3226** for rapid intervention. TeksMed will liaise with you to obtain the required documentation to utilize our exclusive network of specialists and diagnostic imaging services. Our team will coordinate and pay for the required service, so that you are not faced with any of the complications that typically occur when seeking private healthcare assistance.

**Diagnostic Imaging Included:**

- Magnetic Resonance Imaging (MRI)
- Computerized Tomography (CT) Scan
- Ultrasound

**Specialists Included:**

- Cardiologist
- Gastroenterologist
- General Surgeon
- Ear, Nose and Throat (ENT)
- Neurologist

- Neurosurgeon
- Ophthalmologist
- Orthopedic
- Rheumatologist
- Urologist

**How to Expedite your Healthcare:**

**Step 1:** Visit your doctor and obtain requisition/appointment date

**Step 2:** Contact TeksMed at 1-833-355-3226 (If appointment date is greater than 21 days)

**Step 3:** Provide necessary documentation requested by TeksMed's Care Specialist

We are delighted to bring you this new benefit. If you have any questions regarding this program, please feel free to contact TeksMed's Care Specialist at any time.

Sincerely



Tony Culhane  
President  
TeksMed Services Inc.



## What is QuikCare Platinum?

QuikCare Platinum is a health care benefit from TeksMed that expedites and covers the cost of diagnostic scans and specialist consultations. You won't need to wait months for hard-to-get medical treatment such as MRI, CT scans, or ultrasounds. If you are referred by a doctor for a diagnostic scan or specialist consultation and have to wait more than 21 days for your appointment, then your QuikCare Platinum coverage will arrange the health care treatment you require within a matter of days.

## What is required?

All that is required for you to rapidly access expedited health care treatment is a diagnostic requisition form or a specialist referral from your doctor. TeksMed will help coordinate the receipt of the required documentation.

## How do I arrange an appointment?

Booking a diagnostic test or specialist consultation with QuikCare Platinum is easy. Once you are told that you will have to wait more than 21 days for care, simply call us toll free at our 24/7 helpline **1-833-355-ECAO (3226)** and our exceptional Care Specialist will assist you every step of the way.

## Will I have to pay?

No, once approved by the Care Specialist, the fees for diagnostic testing and specialist consultations are paid for by QuikCare Platinum directly to health care providers. You do not have to pay for your health care treatment nor seek reimbursement.

## What kinds of services are covered?

Diagnostic scans, such as MRI, CT scans, and ultrasounds are covered by QuikCare Platinum, along with consultations with any of the following specialists: Cardiologist, Neurosurgeon, Gastroenterologist, Ophthalmologist, General Surgeon, Orthopedic, Ear, Nose and Throat (ENT), Rheumatologist, Neurologist, or Urologist.

## What is not covered?

Pre-existing appointments are not covered. Fees that you may be charged for a requisition or referral letter from your doctor are not covered. You may be required to travel to a clinic for expedited treatment, in which case travel expenses are not covered.

## Where will my appointment be?

TeksMed will always work to arrange your appointment at a convenient location, but must consider constraints due to the required service or clinic availability. Occasionally this means that the soonest available appointment will require you to travel. Any costs incurred due to travel to and from an expedited appointment are not covered by QuikCare Platinum.

## What happens after my appointment?

Following your scan or specialist appointment, TeksMed's QuikCare Platinum Care Specialist will follow up and ensure that results are sent to your doctor and check up with you to see if any further treatment is required.