LeadingAge® New York Services Inc.

SOLUTIONS

July 2026 I Issue 65

- ADDRESSING WORKPLACE VIOLENCE IN NURSING HOMES: WHAT YOUR FACILITY NEEDS TO KNOW
- WHAT WOULD YOU DO WITH $10,000?
- 5 SIGNS IT MAY BE TIME TO REPLACE YOUR SENIOR TRANSPORTATION VEHICLE
- SCAM ALERT FROM CCS
- LEADINGAGE NY MEMBER GROUP REBATES PROGRAM, FROM FIRST AMERICAN HEALTHCARE FINANCE

Celebrating New Solutions!

Monthly tips, tools, information, & special offers!

Solutions is meant to be a resource for you to solve identified problems and to stimulate strategic thinking about opportunities given the challenges you may face in unprecedentedly difficult financial times. Find helpful education, training opportunities, options for improving quality care, saving money or gaining efficiencies, product discounts, and much more. Let LeadingAge New York Solutions help you find your way.

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Upcoming Events & Updates!

- **Fall Operational Conference & Exposition, August 31st - September 2nd, The Saratoga Hilton & Saratoga Springs City Center**
  - **Attendee Registration**
  - **Exhibit/Sponsor Registration**
- **Adult Day Health Care Conference, October 7TH – October 8TH, Tyler Technologies, Latham, NY**
  - **Attendee Registration**
  - **Exhibit/Sponsor Registration**
- **2026 DNS/DSW Regional Meeting: Our regional meetings will be an opportunity to network and discuss current trends and best practices.**

Western NY Region

COMPLETED - Date: Wednesday, June 10, 2026, 10:00 am to 1:00 pm and lunch will be served

Location: The Friendly Home (3156 East Avenue, Rochester, NY 14618)

Articles Below

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Upcoming Events & Updates!

(continued)

Central Region

COMPLETED - Date: Thursday, June 11, 2026, 10:00 am to 1:00 pm and lunch will be served

Location: Willow Point Rehabilitation & Nursing Center (3700 Old Vestal Road, Vestal, NY 13850)

Downstate Region

COMPLETED - Date: Wednesday, July 8, 2026, 10:00 am to 1:00 pm and lunch will be served

Location: The Osborn (101 Theall Road, Rye, NY 10580)

Capital District Region

Date: Wednesday, August 5, 2026, 10:00 am to 1:00 pm and lunch will be served

Location: Glendale Home (59 Hetcheltown Road, Scotia, NY 12302)

Articles Below

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Save the Date!

- **Retirement Communities Summit, September 15th – September 16th, Valley Manor, Rochester, NY**

Virtual Trainings for CNA Instructors:

- **Ready, Set, Teach: A Train-the-Trainer Program for Teaching Adult Learners:**
  - **Sept. 3, 10:00 AM to 3:00 PM**
  - **Nov. 12 (Changed from Nov. 5th), 10:00 AM to 3:00 PM**
- **Developing, Conducting & Running a Successful CNA Training Program:**
  - **Oct. 1, 10:00 AM to 3:00 PM**

Articles Below

FROM THE **SOURCE**

Addressing Workplace Violence In Nursing Homes: What Your Facility Needs To Know

Cona Elder Law PLLC

Rising violence in the workplace is a reality many businesses are learning to address. Violence against health care providers has been particularly problematic for nursing homes where, in addition to general workplace violence, staff members may be put at risk of injury and abuse by the very residents they care for. This disturbing trend contributes to chronic staffing shortages throughout the nursing home industry, impacting care for thousands of facility residents. Fortunately, new laws in New York seek to address this issue.

Read More

CONA ELDER LAW PLLC

FROM THE **SOURCE**

What Would You Do With $10,000?

Value 1st

Maybe your community needs to replace aging equipment or wants to celebrate staff. The choice will be yours if you win one of the six grand prizes that will be drawn in Value First's 5-Star Dining Program Sweepstakes.

Read More

VALUE 1st
Choices ■ Solutions ■ Savings

FROM THE **SOURCE**

5 Signs It May Be Time to Replace Your Senior Transportation Vehicle

BUSPLUS

Reliable transportation plays an important role in keeping residents connected to medical appointments, community outings, shopping trips, and family visits. But how do you know when it's time to consider replacing a vehicle in your fleet?

Read More

FROM THE **SOURCE**

Scam Alert From CCS

Read More

CCS

Imagine starting your workday to find your email inbox flooded with hundreds of junk emails all arriving at once. Before you can make any sense of the chaos, you receive a Microsoft Teams message from someone claiming to be from your facility's IT team, offering to step in and fix the problem. They send you a link to install a “Mailbox Repair Utility”.

FROM THE **SOURCE**

LeadingAge NY Member Group Rebates Program, from First American Healthcare Finance

First American Healthcare Finance

First American Healthcare Finance, an RBC / City National company, provides funding solutions to healthcare providers. Funded projects range from $250K to $100MM+ and commonly funded initiatives include EMR and software implementations and/or upgrades, medical and dental equipment acquisitions and/or upgrades, and expansion and/or renovation projects. First American has earned the HFMA Peer Reviewed designation and is a partner of the American Hospital Association.

Read More

FIRST AMERICAN
AN RBC/CITY NATIONAL COMPANY

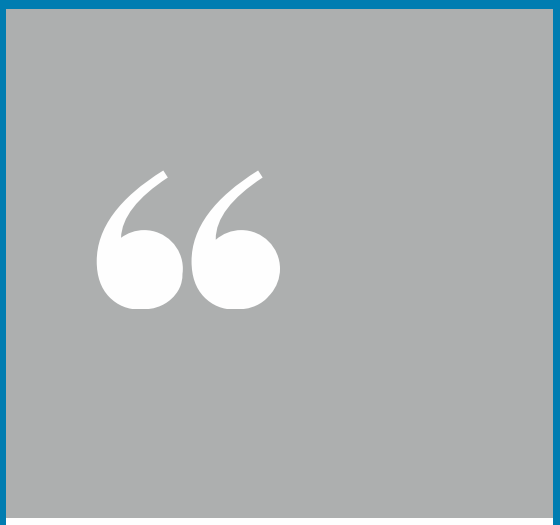
FROM THE **SOURCE**

The CCS/DIRECTV Community Channel

Value 1st

The CSS/DIRECTV Community Channel is a built-in feature that allows senior living & skilled communities to share important updates, daily schedules, event announcements, and fun in-house content directly on residents' TVs.

Because it is part of the existing DIRECTV system, not a separate platform, staff can easily update messages and create a more engaging environment without extra tools or complicated steps.





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New Solutions Center Website

Help with issues evolving fom Covid-19 and other challenges facing your organization

CLICK HERE TO SEE MORE

Covid-19 Supplier Resources

ADDITIONAL RESOURCES