



HANOVER COMPANY HR DEPARTMENT

Employee Benefits Contact Sheet

Blue Cross Blue Shield TX - Medical			
Blue Choice PPO Network	Customer Service	Pharmacy	Website & Online Registration
PLAN A Group ID #219405 PLAN B & C Group ID #219404	1-800-521-2227	1-800-423-1973	www.bcbstx.com
Blue Cross Blue Shield TX - Dental			
BlueCare Dental Network	Customer Service	Website & Online Registration	
Group ID #219404	1-800-521-2227	https://www.bcbstx.com/online/directory/dental.htm	
MDLive - Virtual Visits			
Customer Service		Website	
1-888-680-8646		www.mdlive.com/bcbstx	
24/7 Nurseline - BCBSTX			
1-800-581-0393			
UnitedHealthcare - Vision			
Plan Information	Customer Service	Website & Online Registration	
Group ID #915812	1-800-638-3120	www.myuhcvision.com	
Health Savings Account - HSA Bank			
Plan Information	Customer Service	Website & Enrollment	
Group ID #HRL318	1-855-731-5221	www.hsabank.com	
Flexible Spending Accounts - Optum Financial			
Plan Information	Customer Service	Website & Online Registration	
Group #156284	1-877-292-4040	www.optum.com	
401 (k) Retirement Plan - Vanguard Investments			
Plan Information	Customer Service	Website	
Contract # 214159	1-866-794-2145	Navigate to https://my.vanguardplan.com then click "Need to register?" to view your account.	
Employee Assistance Program - Lifeworks			
Plan Information	Customer Service	Website & Online Registration	
Group ID #0418208	1-877-259-3785	Navigate to www.lifebalance.net and use the Hanover login. Username: hanoverco Password: lifebalance	
Alight Professional Health Services			
Website	Customer Service	Alight Health Pro Consultant	
member.alight.com	1-800-513-1667	Hanover Representative: Sunny Mistry Contact: Sunny.Mistry@alight.com or 1-800-513-1667 x 3036	
New York Life - Life & Disability			
Plan Information	Customer Service	Website	
STD & LTD Life/AD&D	STD & LTD: 1-888-842-4462 Life/AD&D: 1-888-842-2125	https://www.mynylgbs.com/auth	
Norton LifeLock - Identity Theft			
Customer Service		Website & Online Registration	
1-800-607-9174		https://my.norton.com/	
Nationwide - Pet Insurance			
Customer Service		Website & Online Registration	
1-877-738-7874		www.petinsurance.com/hanoverco	