

# Business Emergency Contact Sheet

Before disaster strikes, make sure your team is familiar with:

- ✓ Local and national alert systems
- ✓ Who to call for specific types of emergencies

## Sign up for alerts now

These systems can give you critical warnings before or during a crisis:

- **RAVE Alerts** – York County’s official alert system - Sign up at [www.yorkcounty.gov/alerts](http://www.yorkcounty.gov/alerts)
- **PulsePoint** – Downloadable app showing CPR and fire emergency alerts nearby
- **Wireless Emergency Alerts (WEAs)** – Automatic alerts from FEMA/NOAA/NWS
- **Emergency Alert System (EAS)** – Automatic broadcast alerts across TV and radio
- **KnowYourZone.org** – Website showing evacuation zones and hurricane readiness

## Who to call in an emergency

Fill in contact details, post this sheet in common areas, email it to all employees and inform them of its posted location. Be sure to review and update this sheet quarterly or after any staffing changes.

### 911 – Police, Fire, or Medical Emergency

NEW: York County now supports Text-to-911. You can send a text, photo, or video to 911 if you're unable to call. (Start your message with your location and type of emergency.)

### Poison Control Hotline

1-800-222-1222 (Open 24/7 for exposure to chemicals, fumes, ingestion, etc.)

### Business Owner / General Manager / Designated Emergency Contact

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

### Property Manager / Landlord

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

### IT / Cybersecurity Contact

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

### Insurance Provider / Claims Hotline

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

### Utility Providers

**Dominion Energy:** 1-866-DOM-HELP (1-866-366-4357) – available 24/7 to report power outages or downed lines

**Virginia Natural Gas:** 24-Hour Emergency / Gas Leak Hotline: 1-877-572-3342 – for any gas smells, leaks, or other natural gas incidents

**Newport News Waterworks:** 24-Hour Emergency Line (e.g., broken main, water outage): 757-234-4800

**Hampton Roads Sanitation District:** Emergency / After-Hours: 757-460-3200 – for sewer overflows or wastewater emergencies