

Systemic Issues Affecting Conflict

Conflict, however minor in appearance, is often not what it seems. Did you ever observe or experience a congregation go through cycles of conflict situations? Does your congregation effectively manage conflict or is conflict definitely something to be avoided?! Register for our upcoming program on **Systems and Conflict** and gain practical and immediately applicable tools to more effectively manage conflict.

In this program participants will:

- Gain understanding of systems theory applied to congregations
- Gain understanding of main tensions that can arise within a congregational system causing conflict symptoms
- **Receive an assessment guide** of powerful questions that you can use in times of congregational conflict
- **Discover activities and tools** to use within congregations to address conflict
- Learn when the level of conflict **requires outside professional assistance**
- .33 CEU credits courtesy of EMU and Certificate of Attendance are available.

Bring Your Team! Congregation / Organization leaders are strongly encouraged to attend with their leadership team or others from their organization—explore together the systemic nature of conflict and receive practical help.

Program Location: The Spiritual Center at St. Thomas Episcopal Church
301 St. Thomas Road, Lancaster 17601

Program Cost: \$35 for Partner Church/Organization; \$45 Non-partner Church/Organization; \$25 for additional persons from same organization

Register Today: [Online Registration](#) or via email—dmiron@scclanc.org



Sherill Hostetter,
Certified
Leadership Coach

With a Master's certificate in Conflict Transformation from Eastern Mennonite University, Sherill has worked as a consultant with congregations in conflictual crisis. She also dealt with conflict as a congregational pastor for four years, as well as in leadership within a non-profit mission agency for 15 years.

As a trained interpreter of Holy Cow!'s organizational intelligence tools, Sherill is passionate about helping every congregation find a greater degree of health and effectiveness.

OPPORTUNITIES TO CONTINUE:

Group Coaching Cohort:
Four session follow-up to the seminar, providing an opportunity to look together at specific situations.

Individual Coaching: A package of four individual coaching sessions (discounted for seminar participants).

PROGRAM DATES:

February 21, 2018
8:00 to 11:30AM
(snow date: March 14)
OR

February 22, 2018
5:30-9:00PM
(snow date: March 15)

A light meal will be provided (breakfast / supper)