



## **Chamber *Member Spotlight* – Cote Funeral Home**

A Conversation with Owner Stacey Cote

### **Q1. How long have you been in business?**

Cote Funeral Home was established in 1927 on Lincoln Street in Saco, beginning with my great-great-grandfather F.X. Cote. He created what is now a fifth-generation family business, carried on today by me.

### **Q2. What is your primary product or service?**

Helping families coordinate with burials, cremation or memorial services.

### **Q3. How does your business stand out compared to others in the same industry?**

I feel we have a caring and supportive team. We do everything we can to offer the latest options in our industry to our families. This includes interactive websites, memorial videos, and a unique and comprehensive planning guide.

### **Q4. What is something people don't realize about your business?**

When there is need, Cote Funeral Home is always here to help. Taking care of our families is a top priority, and we do everything we can to help them reach the desired closures they are looking for.

### **Q5. How has Covid-19 impacted your business, and what changes did you have to make to keep serving your customers?**

Cote Funeral Home made a lot of changes to our original way of service in the past year as a result of the pandemic. Masking, social distancing, and sanitizing based on the published Maine safety guidelines quickly became a necessity. Our team offered specially adapted services for outside gatherings for activities that traditionally take place inside. We adhered to the capacity

limits inside our funeral home to ensure the safety of our guests and families. Just as with so many other businesses, the pandemic was challenging for us, but we did everything in our power to keep serving our customers as helpfully as possible.

**Q6. How long have you been a Chamber member?**

Our family here at Cote Funeral Home has been a part of the chamber for many decades, from generation to generation.

**Q7. On a personal level, what is something most people don't know about you?**

I have created a charity called *Batman For Life*, with my daughter Ariana. Batman and Catwoman attend special events for the City of Saco. In addition, we serve the community by visiting rehabilitation centers and hospitals to see children and adults that are sick or have special needs. *Batman For Life* also works in partnership with healthcare institutions.

**Q9. Can we have a photo of your team or your business?**

