

Partner Agency Customer Service Line - (828)774-5895

Public MANNA FoodBank Food Assistance Helpline: 1-800-820-1109; Available from 9:00 a.m. until 4:00 p.m., Monday through Friday

General Agency Relations Team Email: ar@mannafoodbank.org

MANNA Staff	Position	Phone Number	Email Address	Contact For:
Amy Grimes	Agency Relations Manager – West & Compliance	Direct: (828)747-8247	agrimes@mannafoodbank.org	Cherokee, Clay, Graham, Haywood, Macon, Swain, and Jackson County Support
Kristen Ollila	Agency Relations Manager – East	Office: (828)299-3663, ext 1283 Mobile: (828)290-9721	kollila@mannafoodbank.org	Avery, Henderson, Madison, McDowell, Mitchell, Polk, Transylvania, and Yancey County Support
Lucy Phillips	Agency Relations Manager – Buncombe	Mobile: (828)338-9612	lphillips@mannafoodbank.org	Buncombe County Support
Glenda Gragg	Order Fulfillment Coordinator	Office: (828)299-3663, ext 1227	ggragg@mannafoodbank.org	Order updates/changes, ordering questions, pickup/delivery schedules
Shannon Murphy	Inventory Control Coordinator	Office: (828)299-3663, ext 1270	smurphy@mannafoodbank.org	Order discrepancies/Inventory issues
Jose Romero	Distribution Manager	Office: (828)299-3663, ext 1229	jromero@mannafoodbank.org	Pickup logistics from MANNA
Lee Short	Warehouse Manager	Office: (828)299-3663, ext 1260 Mobile: (828)390-4714	lshort@mannafoodbank.org	Delivery logistics from MANNA
Jacob McIntosh	Commodities Coordinator	Office: (828)299-3663, ext 1289	jmcintosh@mannafoodbank.org	TEFAP and CSFP Program
Brianna Malcolm	Food Sourcing Coordinator	Office: (828)299-3663, ext 1227 Direct: (828)774-6906	bmalmcol@mannafoodbank.org	Retail Pickup Program
Madison Rousseau	Agency Relations Coordinator	Office: (828)299-3663, ext 1272	mrousseau@mannafoodbank.org	General Agency Support & Online Ordering Support
Bekah Hankley	Mobile Programs Coordinator	Office: (828)299-3663, ext 1252	bhankley@mannafoodbank.org	MANNA Express & MCM
Justine Redden	Benefits Outreach Coordinator	Mobile: (606)547-2022	jredden@mannafoodbank.org	FNS Referral Partnership
Bethany Vance	Benefits and Support Services Coordinator	Office: (828)299-3663, ext 1239	bvance@mannafoodbank.org	FNS Referral Partnership
Jennifer Lutz	Director of Agency Relations	Office: (828)299-3663, ext 1234	jlutz@mannafoodbank.org	Strategic Agency Support
Nancy Flippin	Chief Financial Officer	Office: (828)299-3663, ext 1241 Direct: (828)774-5909	nflippin@mannafoodbank.org	Questions regarding grants, billing, and payments
Brooke Schembri	Health and Nutrition Manager	Office: (828)299-3663, ext 1288	bschembri@mannafoodbank.org	Nutrition Works & SWAP Support
Laura Page Penkert	Project Manager – Healthy opportunities Pilot	Office: (828)299-3663, ext 1284	lpenkert@mannafoodbank.org	Cherokee, Clay, Graham, Haywood, Macon, Swain, Jackson, and Buncombe, Counties HOP support
Cody Carver	Project Manager – Healthy opportunities Pilot	Office: (828)299-3663, ext 1276 Mobile: (828)772-4809	ccarver@mannafoodbank.org	Avery, Henderson, Madison, Mitchell, Polk, Transylvania, Yancey, and Buncombe Counties HOP support