Neighbor-Centric Values

At MANNA FoodBank, we hold people experiencing hunger and food insecurity in WNC at the center of our actions and decisions. Our Partner Agency Network is the front line for food insecurity work and we hold high standards for the quality of service our partners provide.

Neighbor Centric, Accessible, and Respectful

Welcomes neighbors with dignity and compassion, celebrates choice and empowerment, and shows devotion to removing barriers to accessing food services. This allows people to choose foods according to how they're able to transport, store, and prepare foods, addresses dietary and medical needs, and values all cultural backgrounds.

Equity, Diversity, & Inclusion

Recognizes that systemic injustices and oppression exist and that these create and perpetuate conditions that sustain poverty, hunger and health disparities

Trust & Respect

The people who come to you for help know what they need, how much they need, and when they need it - just like you do. Foster an atmosphere of trust. Creating a hunger free WNC requires collaboration with our neighbors and a focus on the need voices within the community.

Outreach & Communication

Ensure your services are accessible to neighbors who speak different languages. Advertise your services to reach the neighbors in your area.

Education & Advocacy

Shed assumptions and judgements, get to know your neighbors' stories, and earn about structural inequalities and the root causes of poverty. We hold a shared understanding of food insecurity initiatives and have mission alignment with our partners.

Dedicated to Growth and Development

Embraces change, is willing to listen and learn from clients, and develops sustainable programs.

Good Stewardship

Partners who thrive in this work maintain strong infrastructure, compliance, and communication with attention to their capacity to serve.

Involving, educating, and uniting people in the work of ending hunger in Western North Carolina

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