

New Partner Agency Customer Service Line - (828)774-5895



PRIMARY MANNA CONTACT BY COUNTY – AGENCY RELATIONS MANAGER:

Cherokee, Graham, Clay, Swain, Macon, Jackson, and Haywood Amy Grimes, Agency Relations Manager – West & Compliance Direct: (828)399-1147 Email: asims@mannafoodbank.org	Buncombe County Leah Weidner, Agency Relations Manager – Buncombe Office: (828)299-3663, ext 1285 Direct : (828)649-7747 Email: lweidner@mannafoodbank.org	Madison, Yancey, Mitchell, Avery, McDowell, Transylvania, Henderson, and Polk Kristen Ollila, Agency Relations Manager – East Office: (828)299-3663, ext 1283 Mobile: (828)290-9721 Email: kollila@mannafoodbank.org
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MANNA Staff	Position	Phone Number	Email Address	Contact For:
Glenda Gragg	Order Fulfillment Coordinator	Office: (828)299-3663, ext 1227	ggragg@mannafoodbank.org	Order updates/changes, ordering questions, pickup/delivery schedules
Shannon Murphy	Inventory Control Coordinator	Office: (828)299-3663, ext 1270	smurphy@mannafoodbank.org	Order discrepancies/Inventory issues
Jose Romero	Distribution Manager	Office: (828)299-3663, ext 1229	jromero@mannafoodbank.org	Pickup logistics from MANNA
Lee Short	Warehouse Manager	Office: (828)299-3663, ext 1260 Mobile: (828)390-4714	lshort@mannafoodbank.org	Delivery logistics from MANNA
Jacob McIntosh	TEFAP Coordinator	Office: (828)299-3663, ext 1289	jmcintost@mannafoodbank.org	TEFAP and CSFP Program
Art Graff	Food Sourcing Director	Office: (828)299-3663, ext 1227 Direct: (828)774-6906	agraff@mannafoodbank.org	Retail Pickup Program
Chris Rainwater	Agency Relations Coordinator	Office: (828)299-3663, ext 1272	crainwater@mannafoodbank.org	General Agency Support, Online Ordering Support, Thermo Fisher Program
Cody Robinson	Mobile Programs Coordinator	Office: (828)299-3663, ext 1252	crobinson@mannafoodbank.org	MANNA Express or Dairy Express
Leah Yetter	Benefits and Support Services Manager	Office: (828)299-3663 Mobile: (910)540-6629	lyetter@mannafoodbank.org	FNS Referral Partnership
Jennifer Lutz	Director of Agency Relations	Office: (828)299-3663, ext 1234	jlutz@mannafoodbank.org	Strategic Agency Support
Nancy Flippin	Chief Financial Officer	Office: (828)299-3663, ext 1241 Direct: (828)774-5909	nflippin@mannafoodbank.org	Questions regarding grants, billing, and payments

Public MANNA FoodBank Food Assistance Helpline: 1-800-820-1109; Available from 9:00 a.m. until 4:00 p.m., Monday through Friday

(Updated 12/3/21)