

# OFFICIAL Laguna Blanca School TEXTBOOKS

## FROM FOLLETT VIRTUAL BOOKSTORES

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### Virtual Bookstores Q&A

**Q: Why choose Follett for my books?**

**A:** Your school chose Follett as the official bookstore. We work with school administration to source books and guarantee you will have the right book for class. Choosing Follett also helps support programs at your school.

**Q: Where do I find my books?**

**A:** Visit the virtual bookstore at [www.lagunablanca.bkstr.com](http://www.lagunablanca.bkstr.com) to place an order.

**Q: What if I don't have internet access?**

**A:** You can also fax your order to 800-621-4187 or call us at 888-382-3383 and we'll take your order over the phone.

**Q: When will my books be available?**

**A:** July 11, 2017..  
Sign up for the bookstore mailing list to receive email reminders on key dates and other need-to-know info at [www.lagunablanca.bkstr.com/email](http://www.lagunablanca.bkstr.com/email)

**Q: Can I sell my books back after the year?**

**A:** The Onsite Book Buyback will be June 8<sup>th</sup> & 9<sup>th</sup>. If you miss those dates, you also have the option of using Online Buyback on the book site.

**Q: What are the book options?**

**A:** Most books are available New or Used. Select books are also available to rent, saving about half the regular price!

**Q: How do books ship?**

**A:** All orders are shipped via FedEx to your home or another provided address.

**Q: Can I return the books?**

**A:** Follett Virtual Bookstores will accept book returns up to 30 days from purchase, or 30 days from the first day of class, whichever is later. Call 888-382-3383 for return authorization and processing.

**Q: What payment methods are accepted?**

**A:** We accept American Express, MasterCard, Visa, Check, or Money Order.

**Q: How do I return my rental books?**

**A:** Bring your rentals to the buyback and they will be checked in for you.

**Other questions?**

Visit the bookstore website or call Follett at 888-382-3383

### EVERYDAY VALUE SHIPPING RATE

Follett ships all orders FedEx Ground for only \$3.99 plus \$1.49 per item, every day.

### PLUS... LIMITED TIME SHIP SPECIALS!

Free ground shipping on orders placed between July 11 to July 24th, 2017.

50 % off ground shipping on orders placed between July 25th to August 7<sup>th</sup>, 2017.