



## **Request for Interest**

### **Three County Continuum of Care (MA-507) 2025 Training Opportunities**

The Three County Continuum of Care invites qualified trainers or organizations to submit their interest in providing specialized trainings for our members and partners between May and December 2025. We are seeking training sessions that will be delivered either via Zoom or as pre-recorded content uploaded to our TalentLMS platform to offer flexible access to our members.

**Overview:** We are looking for trainers or organizations that can provide valuable, high-quality training in the following areas related to homelessness and service delivery. These training sessions are critical to enhancing the skills and knowledge of professionals working in homeless services. The CoC has limited funding for these training opportunities, and we also welcome in-kind or free training proposals.

**Training Topics:** We are seeking proposals for training in the following areas:

1. De-escalation Training
2. Motivational Interviewing
3. Trauma-Informed Care
4. Trauma-Informed Service Delivery and Data Collection
5. Supportive Services for Homeless Tenants
6. Addressing Mental Health Issues in Permanent Supportive Housing
7. Engaging Individuals Reluctant to Housing or Services
8. Supporting and Addressing Challenges of Uninvited Guests in Units
9. Navigating the New Federal Environment in Homeless Services
10. Being Culturally Responsive in the Current Environment
11. Navigating Changes to Programs like Social Security and Medicare
12. Housing and Boundaries
13. Housing Search (Housing Navigation)

14. Public Policy and Government in the Homeless Services Sector
15. Effective Staff Management in Homeless Services

**Guidelines for Submission:**

- **Training Format:** Proposals may include either live sessions via Zoom or pre-recorded content for asynchronous learning uploaded to our TalentLMS platform. For live Zoom sessions, please schedule the training to maximize participation from our membership and partners.
- **Target Audience:** These trainings will be geared toward professionals working in homeless services, including case managers, service providers, administrators, and frontline staff.
- **Skillset Requirements:** Trainers should have specialized knowledge and experience relevant to the topic they wish to present. Proposals will be evaluated based on the trainer's expertise, qualifications, and the overall quality of the proposed training content.
- **Timeline:** Training sessions must be delivered between May 15th and December 15th, 2025. Please indicate your availability within this timeframe, along with any preferences for delivery method (pre-recorded or live via Zoom).

**Submission Instructions:**

If you are interested, please send the following information to Shaundell Diaz, Program Director, at [sdiaz@communityaction.us](mailto:sdiaz@communityaction.us) by April 30th, 2025:

- Trainer/Organization Name
- Contact Information
- Overview of Proposed Training (including content outline and delivery method)
- Trainer Qualifications and Experience
- Proposed Budget and Fee Structure (if applicable)
- Training Delivery Timeline and Availability
- Previous Training Experience and References (if available)

**Questions:** For any questions or clarifications, please reach out to Shaundell Diaz at [sdiaz@communityaction.us](mailto:sdiaz@communityaction.us) or call (413) 512-8197.

We look forward to receiving your interest and collaborating to bring valuable training to our membership and partners in 2025.