

SCHEDULE "B"

50/50 Raffle

GUIDELINES FOR VOLUNTEERS

General Guidelines

Please note that volunteering for the 50/50 Raffle is demanding, and requires that you be able to work under time pressure and be flexible. The guidelines that follow are intended to help the program run smoothly and make your volunteer experience a positive one. **Please note that volunteers who do not adhere to the following guidelines may be asked to leave Rogers Place.** If you have any questions that cannot be answered herein, please contact your organization's volunteer coordinator.

All volunteers must be 18 years of age or older. NO CHILDREN will be admitted with volunteers, regardless of whether or not they hold game tickets. Due to security requirements, all volunteers must present a government issued I.D. with photo.

While working, volunteers may NOT wear any clothing that contains logos of any kind including non-Oilers NHL teams, or jerseys that are the design and coloration of non-Oilers NHL teams. This includes minor sports teams that use NHL teams' logos and/or colors. Edmonton Oilers apparel is permitted and encouraged!

Volunteers will be provided a 50/50 apron to wear during their shift.

Volunteers may NOT drink alcohol, smoke, or watch the game while working the Raffle. Rogers Place is a non-smoking facility, and volunteers will not be able to leave Rogers Place for a smoking break as there is no re-entry. Volunteers will only be able to access designated areas within Rogers Place.

The Edmonton Oilers Community Foundation (EOCF) will not provide game tickets to volunteers. Tickets are not required for participation. Volunteers will not be permitted to remain in Rogers Place following the completion of their 50/50 duties unless they hold game tickets.

All volunteers must comply with the Rogers Place A-Z Guide found on the Rogers Place website.

Please check the Rogers Place website to be up to date on current Vaccine and Masks mandate, if any.

When and Where Should I Arrive?

Please arrive at Ford Hall in Rogers Place no later than 2.5 hours prior to game time.

If you are late in arriving, the EOCF may refuse to allow you to volunteer that game, which may result in a fine for your organization.

- ❑ Please note that free parking is NOT available to volunteers.
- ❑ Volunteers are encouraged to take public transit if possible, or groups can coordinate transportation for their entire group. Bussing reimbursement is available to the organization. For more information on bussing reimbursement, contact your Foundation 50/50 Coordinator.
- ❑ **CONSTRUCTION ON 104 AVE.** Please be advised Stony Plain Rd & 104 Ave to/from West Edmonton will be affected by LRT construction. Suggested alternate routes are 107 Ave & 111 Ave.

What Happens at the Game?

Upon arrival for the game you must sign in at Rogers Place Ford Hall and remain within the designated area until the EOCF 50/50 Coordinator comes to meet you. The EOCF 50/50 Coordinator will escort you to the Count Room where you will sign in again.

Once in the Count Room the 50/50 staff will provide volunteers with an apron and provide necessary training on the handheld unit and payment machines.

- ❑ **Seller** Volunteers (30-40) will sell tickets in the concourses of Rogers Place at designated locations. Sellers will be responsible for making themselves noticeable to the public in order to encourage customers to buy tickets. After ticket sales end, Sellers may be asked to assist in organizing the aprons and/or performing other duties in the Count Room.
- ❑ **Coordinator** 1 volunteer should be pre-assigned as a Coordinator. This Coordinator will act as the contact person for the game and assist Foundation 50/50 staff in organizing other volunteers during volunteer sign in and for the duration of the game. The Coordinator will also participate as a Seller. It is helpful if this individual know the other volunteers by name and/or face, but is not required.

You will be asked to gather in the concourse for a brief volunteer orientation, after which you should be prepared to begin working. Please plan to eat before you arrive or after you've finished selling. Volunteers will have the opportunity for a break during their shift.

Volunteers should be prepared to stay and sell tickets until 15 minutes after the end of the game.

Volunteer FAQs:

AM I ABLE TO WATCH THE HOCKEY GAME?

No, you will be responsible for your specific role.

ARE VOLUNTEERS ELIGIBLE TO WIN THE 50/50?

No, 50/50 volunteers are not eligible to win the 50/50 prize.

ARE VOLUNTEERS ALLOWED TO TAKE A MEAL BREAK?

Yes. All volunteers will have an opportunity for a meal break. Volunteers can purchase food at the Rogers Place concession at 50% of the retail price. Timing of meal breaks will be shared during your volunteer orientation.

CAN WE BRING OUR OWN SNACKS?

Volunteer coordinator(s) may bring in small snacks for their group (granola bars, fruit snacks, etc). Volunteers may bring in an EMPTY, non-branded, non-disposable water bottle to fill up at Rogers Place. Only be soft-sided water bottles that are allowed in. Please avoid metal water bottles (i.e. S'well type bottle).

PROHIBITED ITEMS?

Several items are prohibited from entry into Rogers Place. If volunteers bring these items to the arena, they could be confiscated by security and they may not get the items back. It's best for them to leave these items at home. For a full list of items, please check our Rogers Place A-Z Guide at www.rogersplace.com/a-z-guide/.

We hope you enjoy your volunteer experience!

If you have any feedback you would like to share about your experience, please contact the Foundation 50/50 Coordinator at jhalls@edmontonoilers.com.