



Franklin County Virtual Multi-Agency Coordination Center Opens to Support Community COVID-19 Response

ASK FOR HELP

Towns other than Greenfield should reach out directly to the MACC rather than the Greenfield EOC. Call (413) 768-7518 or (413) 768-4127 or email us FranklinCountyMACC@frcog.org

STAY IN TOUCH

We want to hear from you! Feel free to just send us a quick [email](#) or call us at [\(413\) 768-7518](tel:(413)768-7518) or [\(413\) 768-4127](tel:(413)768-4127).

BOOKMARK OUR NEW WEBPAGE

We have created a MACC webpage at <https://tinyurl.com/FCMACC>. We will post important information and links.

The Franklin County Multi-Agency Coordination Center (MACC) has opened, at the the Greenfield Emergency Operations Center to help serve the response needs of Franklin County communities during the COVID-19 pandemic response. The MACC is staffed weekdays by trained local personnel who have extensive knowledge of the county.

During this emergency, the MACC will be a resource for *all* county towns, regardless of whether they signed the original Memorandum of Understanding. *Upon request* the MACC can assist with resource coordination, situational awareness and planning support.

The primary goal of the MACC is to create a common operating picture across the 26 towns in Franklin County, as information sharing is so critical. Starting April 6, the MACC will send situation awareness reports weekly on Tuesday and Friday, and more often, if needed.

PLEASE NOTE: The MACC does not have any personal protective equipment on hand. PPE requests should continue to be made directly to MEMA through WEBEOC.



Franklin Regional
Council of Governments