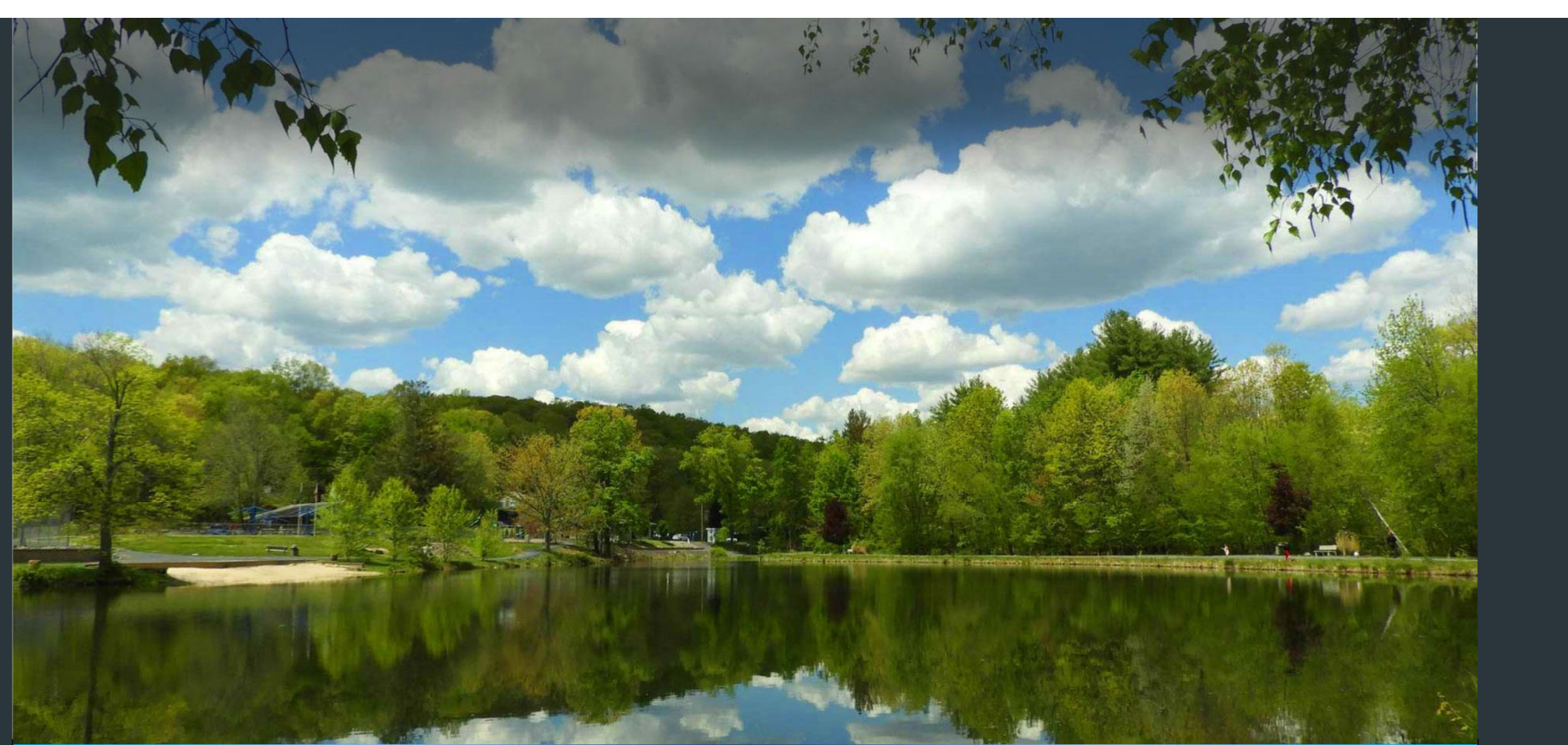




MONTHLY OPERATIONAL REPORT: November 2025

Saw Creek Estates Community Association, Inc.

Jessica VanDerVliet
Community Manager



- *Projects & Initiatives*
- *Compliance*
- *Member Services*
- *Operations*
- *Public Safety*
- *Recreation*
- *Top of the World Restaurant*

SEPTEMBER 2025 MONTHLY OPERATING INCOME & EXPENSE

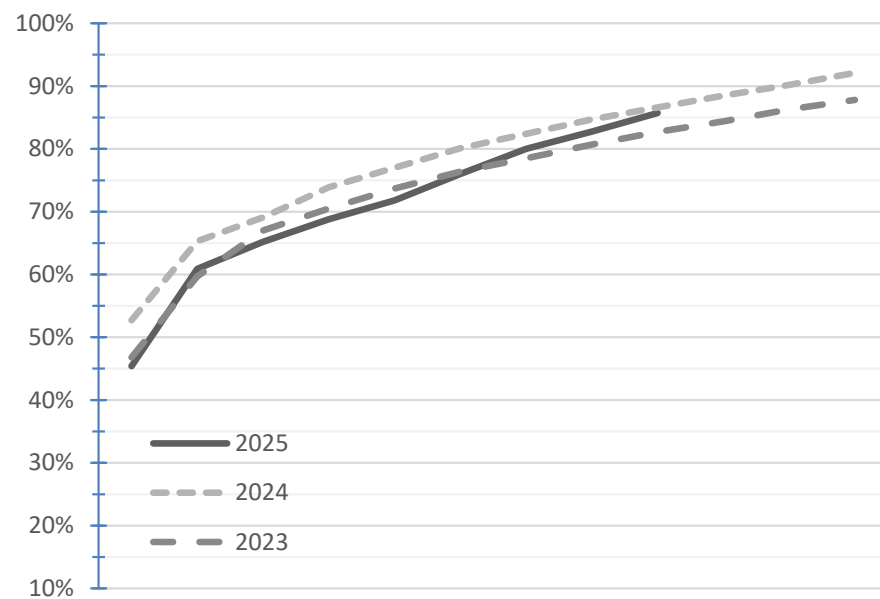
	Actual	Budget	Variance Favorable (Unfavorable)	YTD Actual	YTD Budget	YTD Variance Favorable (Unfavorable)
Operating Income/(Loss)	(187,526)	(\$417,008)	\$229,482	\$2,458,949	\$1,679,637	\$779,312
Reserve Income/Loss	\$30,450	\$20,596	\$9,854	\$145,303	(\$85,282)	\$230,585
Total (Loss)	(\$157,076)	(\$396,412)	\$239,336	\$2,604,252	\$1,594,355	\$1,009,897
Departmental Expenses						
Maintenance	\$55,600	\$119,335	\$63,735	\$786,102	\$1,069,265	\$283,163
Recreation	9,206	7,082	(2,124)	78,689	63,738	(14,951)
Payroll & Benefits	251,231	330,834	79,603)	2,489,317	2,766,174	276,857
Utilities	24,447	17,663	(6,784)	222,497	185,967	(36,530)
Taxes & Insurance	-	-	-	-	3,000	3,000
Administrative & Other	101,309	113,641	12,332	803,337	943,613	139,946
Professional Services	18,436	12,816	(5,620)	127,583	115,344	(12,239)
TOTAL	\$460,229	\$601,371	\$141,142	\$4,507,855	\$5,147,101	\$639,246

SEPTEMBER 2025 COST CENTER: TOP OF THE WORLD INCOME(LOSS)

	Actual	Budget	Variance	YTD Actual	YTD Budget	YTD Variance
Revenues						
Food & Bev Sales	15,293	47,554	(32,261)	161,179	24,270	(81,091)
Beer Sales	3,067	8,571	(5,505)	31,517	42,855	(11,339)
Liquor Sales	4,633	14,286	(9,654)	69,365	71,430	(2,065)
Other	866	1,882	(1,016)	8,884	9,494	(610)
Total Revenues	23,859	72,113	(48,436)	270,945	366,049	(95,105)
COGS						
Food & Bev Purchases	21,360	20,500	(860)	90,749	123,000	32,251
Beer Purchases	774	2,486	1,712	11,092	14,916	3,824
Liquor Purchases	2,419	4,143	1,724	10,004	24,858	14,854
Total COGS	24,553	27,129	2,576	111,845	162,774	50,929
GROSS PROFIT	(694)	44,984	(51,012)	159,100	203,275	(146,034)
Admin & Other						
Payroll						
Salaries & Wages	19,798	48,667	28,869	122,097	243,335	121,238
Payroll Taxes	2,308	7,545	5,237	15,455	37,725	22,270
Employee Benefits	(123)	7,435	7,558	3,972	37,175	33,203
Total Payroll	21,983	63,647	41,664	141,524	318,235	176,711
Supplies	7,512	6,686	(826)	51,042	47,738	(3,304)
Other	1,919	2,357	438	9,870	14,144	4,574
Total Admin & Other	31,414	72,690	41,276	202,136	380,117	177,981
NET PROFIT (LOSS)	(32,108)	(27,706)	(4,402)	(43,036)	(176,842)	133,806

ASSESSMENT COLLECTIONS

YTD vs. Prior Years



Installment plans

Plan Type	2025	2024	2023
12-month	450	703	543
6-month	53	68	46
Total	503	771	589

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2025	45%	61%	65%	69%	72%	76%	80%	82%	86%			
2024	53%	65%	69%	74%	77%	80%	82%	85%	87%	89%	90%	92%
2023	47%	60%	67%	71%	74%	76%	79%	81%	83%	84%	86%	88%

STATUS SUMMARY

PROJ. NO.	Project Name – Current project status (As of 11/3/2025)
7527-002 2024- Completed	MP Playground Area Resurface – Completed
7216-002 Completed	Ski Area Repairs -Completed
7516-002 Completed	Smithfield Bridge - Completed
95118 Completed	Plow Truck – Truck has been delivered and is in operation.
95118 Completed	Public Safety Vehicle –Completed .
91271 Completed	DCC Pool Reno –Completed
91378	DCC Courts Reno Engineering – In process. Survey has been completed. No plans have been submitted for review at this time.
91309	TOW Kitchen Grease Pit Relocation Engineering – In process. The survey has been completed. No plans have been submitted for review at this time.
91439 6	IT Capitol – Fiber Media Converters are in process, MSO computers are installed, the Fuel Monitoring System is being installed, & Alarm Monitoring Phase 1 is complete. Alarm Monitoring Phase 2 has started.

WORK ORDER DATA

TOTAL WORK ORDERS

4,024/3,824 Opened/Closed 2025
4,820/4,517 Opened/Closed 2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	278/275	323/313	382/357	347/333	316/306	360/342	366/336	442/434	643/614	567/514		
2024	341/334	389/344	396/359	444/387	397/374	412/384	442/403	365/339	465/456	526/511	275/268	368/358

IT Work Orders Completed:

Security / Alarms	2
IT/PC/SW	29
Phones	1
Security/ Misc.	5
Total	37

Open Work Orders:

There are 53 pending supplies.

CODE COMPLIANCE

PROPERTY VIOLATIONS*722/618 Created/Closed -2025**717/704 Created/Closed 2024*

	J	F	M	A	M	J	J	A	S	O	N	D
2025 Created	49	92	88	101	13	70	90	105	58	56		
2025 Closed	30	36	68	90	27	62	76	60	96	73		
2024 Created	93	160	36	56	58	24	36	39	63	52	65	35
2024 Closed	69	51	120	90	68	49	24	40	46	50	39	58

Compliance Notes:

- 25 resale inspections
- Issued 28 minor work permits

Open CCR Violations:

- 30-59 Days: 32
- 60-89 Days: 40
- 90+ Days: 143

CUSTOMER SERVICE DATA

TOTAL TRANSACTIONS PROCESSED**35,224 - 2025 YTD Total****49,655 - 2024 Total**

	J	F	M	A	M	J	J	A	S	O	N	D
2025	4371	3433	2858	2977	3093	3687	4803	3996	2742	3264		
2024	6,053	4,315	3,455	3,486	3,780	4,112	4,814	4,535	3,411	3,688	3,514	4,492

PROPERTY TRANSACTIONS

	J	F	M	A	M	J	J	A	S	O	N	D	Total
Full-time	3	6	2	5	6	3	7	7	11	7			57
Part-time	2	7	2	4	2	12	1	5	5	5			45
Lot Only	0	0	1	1	0	1	0	1	3	1			8
SCE Lot Sales	0	0	0	0	0	0	0	0	0	0			0
Total Transfers	5	13	5	10	8	16	8	13	19	13			110
*Totals may vary pending any information obtained at a later date from Pike GIS reporting													
	J	F	M	A	M	J	J	A	S	O	N	D	
S/T Rental Transactions	282	241	128	220	247	339	405	431	190	253			2736

MSO Transactions:

Walk-in traffic : 700

● Total number of receipts: 113

● Emails: 1296

● Phone calls: 1155

TOTAL INCIDENTS

23,020- 2025
26,354 -2024

YEAR	J	F	M	A	M	J	J	A	S	O	N	D
2025	2275	1844	2367	2493	2156	1946	2355	2550	2540	2494		
2024	1537	1738	2037	1771	2167	2030	2501	2464	2544	2365	2514	2686

TOTAL NUMBER OF MOTOR VEHICLE STOPS: 16

TOTAL NUMBER OF CITATIONS ISSUED: 46

TOTAL NUMBER OF RADAR/TRAFFIC DETAILS: 45

MOTOR VEHICLE-RELATED CITATIONS: 34

AMENITIES & PRIVATELY OWNED PROPERTY CHECKS: 2,086

TOTAL NUMBER OF WELFARE CHECKS: 7

TOTAL NUMBER OF BUS STOP DETAILS: 117

Dispatch answered phone calls : 3,114

Dispatch answered Voicemails/emails : 842/677

Total vehicles processed F/G, B/G Dispatch: 19,826

Incidents: Burglary/Burglary Alarms

1/155-2025
2/222-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	1/5	0/18	0/1	0/22	0/17	0/17	0/43	0/18	0/9	0/5	/	/
2024	0/27	0/33	0/41	0/6	0/29	0/25	0/14	0/15	0/13	0/6	2/7	0/6

Incidents: Domestic Disturbances/Disorderly Conduct/Disputes

28 / 10 /10 -2025
40/5/16-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	3/0/0	3/1/0	1/4/1	3/0/1	3/2/0	1/0/0	2/2/0	3/0/4	5/0/2	4/1/2		
2024	4/1/1	2/0/2	0/0/0	0/0/7	4/0/0	7/1/1	1/2/2	5/0/3	6/1/0	4/0/0	2/0/0	5/0/0

Incidents: Harassment/Assault

18/2 -2025
13/5-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	0/0	2/1	3/0	1/0	2/0	2/0	4/0	4/1	1/0	1/0		
2024	1/1	0/0	0/0	0/0	0/0	2/0	1/1	4/1	0/1	0/1	0/0	5/0

Incidents: Citations**469-2025**
647-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	22	24	34	46	65	33	61	66	72	46		
2024	77	89	78	38	39	46	69	49	57	22	61	22

Incidents: Illegal Dumping**74-2025**
110-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	4	2	4	11	4	4	11	11	12	11		
2024	17	16	2	8	5	10	6	5	24	8	7	2

Incidents: Criminal Mischief/Property Damage**1/17 -2025**
0/32-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	0/1	0/3	1/1	0/2	0/2	0/0	0/3	0/1	0/0	0/4		
2024	0/3	0/6	0/1	0/2	0/2	0/6	0/0	0/1	0/1	0/3	0/3	0/4

Incidents: Motor Vehicle Accidents9 -2025
21-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	2	0	2	1	2	0	0	0	1	1		
2024	1	1	1	2	2	0	3	2	3	2	1	3

Incidents: Fire/Fire Alarms10/13 -2025
12/10-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	1/0	1/3	1/0	1/2	1/1	2/0	1/1	0/5	0/1	2/0		
2024	1/0	1/0	1/0	0/1	3/1	0/1	3/1	0/3	1/1	1/3	0/2	1/0

Incidents: Emergency Medical Response87-2025
53-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	8	6	10	6	14	3	9	10	9	12		
2024	2	4	1	3	6	6	3	2	5	7	6	8

Incidents: Animal/Dog Related Response

57 -2025

	J	F	M	A	M	J	J	A	S	O	N	D
2025	9	3	5	6	5	3	3	4	12	7		

TOTAL AMENITY USAGE

34,169-2025
63,865-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	3,264	3,274	3,625	3,802	3,671	4,121	14,705	10,884	2641	2858		
2024	2,944	3,889	3,637	3,303	5,040	9,129	15,874	9,512	2,793	2,288	3,024	2,432

Amenity Usage: TOW Fitness Center

16,573- 2025
17,925 -2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	1729	1541	1787	1671	1669	1558	2012	1744	1427	1435		
2024	1530	1744	1753	1710	1708	1509	1750	1351	1075	1187	1615	1173

Amenity Usage: TOW Tennis Courts

2, 974-2025
1,988 -2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	422	327	436	367	172	187	224	186	167	486		
2024	350	386	363	224	162	127	62	0	29	37	87	161

Amenity Usage: Racquetball

580-2025
601 -2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	76	72	96	66	56	26	52	49	31	56		
2024	62	49	54	72	47	42	56	62	45	20	33	59

Amenity Usage: TOW Indoor Pool

5,131-2025
8,237-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	644	825	944	914	913	420	180	0	227	0		
2024	652	1102	979	910	1085	521	6	351	575	534	748	8,877

Amenity Usage: Mill Pond Indoor Pool

4,771-2025
5,570-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	393	509	362	784	770	285	75	0	712	881		
2024	350	608	488	387	727	787	0	410	363	510	541	399

Amenity Usage: Community Outdoor Pool4,518-2025
6,058-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	0	0	0	0	0	1067	1966	1467	18	0		
2024	0	0	0	0	0	1847	2739	1374	98	0	0	0

Amenity Usage: TOW Outdoor Pool9,082-2025
9,161-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	0	0	0	0	15	1492	4253	3278	44	0		
2024	0	0	0	0	396	1548	4464	2589	164	0	0	0

Amenity Usage: Mountainside Outdoor Pool4,813-2025
4,209-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025	0	0	0	0	0	701	2366	1746	0	0		
2024	0	0	0	0	0	479	2453	1183	94	0	0	0

6,480 -2025
7,505-2024

Amenity Usage: Mill Pond Outdoor Pool

	J	F	M	A	M	J	J	A	S	O	N	D
2025	0	0	0	0	10	1322	3217	1916	15	0		
2024	0	0	0	0	488	1974	3438	1379	256	0	0	0

1,247-2025
2,285-2024

Amenity Usage: Mill Pond Boats

	J	F	M	A	M	J	J	A	S	O	N	D
2025	0	0	0	0	66	323	360	498	0	0		
2024	0	0	0	0	147	325	906	813	94	0	0	0

GUEST COUNT

8, 855-2025
4,277-2024

	J	F	M	A	M	J	J	A	S	O	N	D
2025					961	2891	2237	2146	620			
2024	653	725	765	1018	1116	1185	3524 *Plates sold	2793 *Plates sold	N/A	N/A	N/A	

*Estimated Guest Count. Since July 2023 we changed the calculation method for guest count utilizing our Clover POS system, which may result in a significant change in reporting.