



TWO ICON TRAINING CERTIFICATE PROGRAMS AVAILABLE!

With the recently released ICON Federal Claims Certificate, NASWA now offers two ICON training certificate programs.

ICON Claims Certificate – Learn how to use ICON and its various applications to process Interstate Benefit and/or Combined Wage Claims.

ICON Federal Claims Certificate – Learn how to use ICON and its various applications to process Federal employee and ex-service member claims.

Each certificate program provides an enriching learning experience through hands-on "You Try It" activities, helpful tips and tricks, and resources that can be used on-the-job.

Additional lessons in the ICON curriculum are currently in development.

A screenshot of a web page for the UI Interstate Connection Network (ICON) Curriculum. The page has a dark blue header with the text "UI Interstate Connection Network (ICON)" and "Curriculum". On the left, there is a thumbnail image of a person working at a computer. On the right, there is a "Log In" button and the text "Log in to view this content." Below the header, there are two tabs: "Overview" (which is underlined) and "Content". The main content area is titled "Description" and contains the following text: "This curriculum provides basic knowledge, tools, and techniques in the interstate benefit system to promote cooperation among states in running and managing Interstate and Combined Wage Claim (CWC) operations and administering the Unemployment Compensation for Federal Employees (UCFE) and the Unemployment Compensation for Ex-service members (UCX) programs." At the bottom of this section, there is a note: "This curriculum is currently "in grading" to allow for other lessons to be added. Percentage of progress completion will not show 100% if all active lessons have been completed.".

Note: Member login is required to take these training lessons.