



## TWO ICON TRAINING CERTIFICATE PROGRAMS AVAILABLE!


With the recently released ICON Federal Claims Certificate, NASWA now offers two ICON training certificate programs.

ICON Claims Certificate – Learn how to use ICON and its various applications to process Interstate Benefit and/or Combined Wage Claims.

ICON Federal Claims Certificate – Learn how to use ICON and its various applications to process Federal employee and ex-service member claims.

Each certificate program provides an enriching learning experience through hands-on “You Try It” activities, helpful tips and tricks, and resources that can be used on-the-job.

Additional lessons in the ICON curriculum are currently in development.



### UI Interstate Connection Network (ICON)

Curriculum

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#### Description

This curriculum provides basic knowledge, tools, and techniques in the interstate benefit system to promote cooperation among states in running and managing Interstate and Combined Wage Claim (CWC) operations and administering the Unemployment Compensation for Federal Employees (UCFE) and the Unemployment Compensation for Ex-service members (UCX) programs.

This curriculum is currently "in grading" to allow for other lessons to be added. Percentage of progress completion will not show 100% if all active lessons have been completed.

*Note: Member login is required to take these training lessons.*