

**NEW
LESSONS
COMING
SOON!**



Equitable Access in UI eLearning Available Soon

NASWA, in partnership with the U.S. Department of Labor's Office of Unemployment Insurance (UI), is pleased to announce that new eLearning lessons in the Equitable Access in UI curriculum will be available in October 2024.

The new lessons provide strategies and suggestions for how agencies can improve UI integrity and agency operations through an emphasis on ensuring equitable access to the UI program.

Concepts and Topics Covered

Using case studies and interactive activities, learners who complete the courses will be able to answer questions like:

- What is equitable access and how is it integral to the integrity of the UI program?
- What key laws, policies, and guidance around equitable access apply to government-funded programs, including UI?
- How can states improve identity verification and authorization processes while ensuring equitable access to benefits?
- How can states prevent improper denials?
- What common challenges arise when claimants lack awareness and understanding of UI processes and requirements?
- How can UI agencies partner with community organizations and other agencies to promote awareness and understanding of UI processes and requirements?
- And more!

The *self-paced* eLearning lessons will be available through NASWA Learning and are recommended for all UI program stakeholders, including staff, managers, and leaders. Each lesson is approximately 40 minutes in duration.

Interested learners may find additional information and enroll in the lessons through the NASWA Learning Management System (LMS) at naswa.org/learning. Click "Browse Catalog/Access My Learning" and search "Equitable Access".

Questions regarding these lessons, accessing the LMS, or any other NASWA training programs, may be directed to learning@naswa.org.