

The Benchmarks of Success for Maryland's Workforce System

The release of Maryland's [combined workforce system plan](#) represented a groundbreaking, collaborative approach to serving the state's workforce system customers. The Benchmarks of Success for Maryland's Workforce System (Benchmarks of Success) is a shared vision for Maryland's workforce system that builds system effectiveness, supports transparency about progress, and helps state and local Workforce Innovation and Opportunity Act partners align resources and strategies. Guided by the Benchmarks, workforce partner agencies collaborate beyond organizational-level missions to make a system-wide commitment to put customers at the heart of decision making.

An essential tool in keeping workforce partners up-to-date is the [Benchmarks of Success monthly newsletter](#), which describes in more detail the *Benchmarks* leadership tool, provides committee updates, includes workforce partner successes, and features videos targeting specific audiences. The monthly newsletter is an easy yet innovative communications tool that brings partners together and shines a light on multi-agency collaborations benefiting Marylanders.