NASWA Workforce Information Technology Support Center

Did you know that all the online tools from Workforce ITSC are designed to work together? One way to utilize the suite is in the development of modernization or digital transformation plans.

First, you may find it helpful to view the State Technology Profiles to compare your systems to other states. The profiles allow you to view the actual technologies in use as well as any associated vendors. These profiles are state-maintained and reflect information from WIOA stakeholders across multiple agencies.

From there, the Solutions Marketplace provides you with initial information about the vendors, non-profit organizations, and consultants in the workforce technology landscape. Our database currently has information on more than 300 items, and we continue to add and update information regularly.

To learn how to develop your plan, see it through successfully, and ensure its sustainability, be sure to view the Workforce Technology collection in the NASWA Knowledge Exchange Library. Here we have more than 1,200 articles, webinars, toolkits, and guidebooks to assist you with topics ranging from digital transformation and innovative technologies and practices, to business process reengineering, to accessibility.

When you are ready to begin the procurement process, the interactive Procurement Portal database has more than 550 workforce technology procurements to keep you up to date on trends and provide documentation to assist you with appropriate RFP, Pre-RFP, or Sole Source language.

For assistance on any of our tools, reach out to witsc@naswa.org.