



Often we hear about “legacy systems,” in terms of outdated and ineffective UI systems (particularly during the COVID-19 pandemic).

According to information from our Workforce ITSC data on [\*\*State Technology Profiles\\*\*\*](#), 30% of the IT systems reported greater than 20 years old are found in UI, though the program only accounts for 14% of total IT systems. What is particularly interesting is that only one of these legacy UI systems is not a homegrown or hybrid system. Though this may be the result of few vendors existing in this space 20 years ago, it may also be an insight into the effectiveness and longevity of Government-Off-The-Shelf (GOTS) systems. While age does not equate to effectiveness, the issues relating to legacy systems are numerous and deserving of attention.

For more information on legacy systems and what they mean to the workforce development ecosystem, explore the [\*\*58 resources\*\*](#) in the Workforce Technology collection of NASWA's Knowledge Exchange Library.

*\*Member login required*