# AI IN GOVERNMENT – Public Links

***Jump Links:*** State Initiatives | State Policies | Recent Enacted State Legislation | Federal Resources | Additional Resources

*This document contains links to press releases and articles on the use of artificial intelligence in state government, primarily focused on workforce, education, and human services initiatives. This document is intended for informational purposes only. Inclusion in this document does not constitute endorsement by the Workforce Information Technology Support Center (Workforce ITSC).*

## State Initiatives

### Impact Monitoring

- **CA:** California AI-Unemployment Tracker (CAIT) - Tool to Monitor & Track AI's Impact on the Workforce
- **CA:** Engaged California - Initiative to Gather Public Input on Impact of AI

### Service Delivery

- **AR:** LAUNCH for Job Seekers RIPL - AI-enabled platform connecting job seekers with personalized career and training opportunities.
- **CA:** Language Access Project - AI-supported initiative to improve language access to public services.
- **CA:** AskCA Digital Assistant - Piloting an AI assistant to help residents navigate government services, including employment, family services, and disaster recovery.
- **CO:** Colorado Career Trail Guide RIPL - Technology-enabled career navigation tool connecting residents with career pathways and resources.
- **CO:** UI Adjudicator Assistance Pilot USDOL - AI-assisted pilot supporting unemployment insurance adjudication work.
- **DC:** CareerReady DC Eightfold AI - AI-driven career platform matching residents with jobs, skills, and career opportunities.
- **DC:** Skills Nation Interactive Hub - Workforce platform connecting residents with skills development and employment resources.
- **IL:** AugIntel Natural Language Processing Software - Natural language processing technology supporting analysis of case information and service delivery.
- **MD:** AI Service Delivery Pilot - Tests AI tools to help state staff navigate regulations, process documents, and support training
- **MD:** Open-Source AI Innovation & Scaling - Initiative to develop and scale open-source AI solutions to streamline SNAP and Medicaid work verification with APHSA.
- **NC:** SNAP Notices CLARA - AI-supported tool in development for improving the clarity and accessibility of SNAP notices.
- **OH**: AI and Machine Learning for UI Fraud Detection - Uses machine learning to analyze unemployment claims and identify potential fraud.

## State Initiatives Cont.

### Service Delivery

- **PA:** Intelligent Document Processing - AI-enabled document processing tool that checks uploaded benefit documents for legibility, image quality, and relevance to help clients correct submissions and caseworkers process cases more efficiently.
- **PA:** Customer Service Chatbots – Rebuilt chatbots for unemployment compensation benefits for workers and unemployment compensation taxes for employe

### State Agency Licenses & Tools

- **CA:** Anthropic Partnership
- **CA**: Digital Assistant Poppy
- **CO:** Gemini Pilot
- **MD:** Anthropic Sandbox
- **NJ:** NJ AI Assistant
- **PA:** ChatGPT Enterprise
- **UT:** Gemini

### State Agency Staff Training

- **Innovate US – State Partnerships:** AL, AZ, CA, DE, DC, GA, MA, MN, MS, NY, OR, PA, UT

### Public Training

- **CT:** AI Academy Google
- **MA:** Grow with Google
- **NJ:** Generative AI How-to-Guides
- **OK:** Foundational AI Skills Training for Residents
- **OH:** AI Ready Ohio
- **VA:** Grow with Google

## State AI Policies

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| State | Policy or Resource | Link |
|---|---|---|
| AL | Executive Order 738: Responsible and Productive Use of Generative AI | Link |
| AZ | Generative Artificial Intelligence Policy | Link |
| AR | AI and Analytics Center of Excellence Report | Link |
| CA | Executive Order on Generative AI | Link |
| CA | California GenAI Toolkit | Link |
| CO | AI Impact Task Force Materials and Reports | Link |
| DC | AI/ML Governance Policy | Link |
| GA | Guiding Principles for AI | Link |
| IL | Generative AI and NLP Task Force Report | Link |
| IN | Artificial Intelligence Policy and Guidance | Link |
| MD | AI Enablement Strategy and Study Roadmap<br>AI Framework | Link<br>Link |
| MA | Executive Order 629: AI Strategic Task Force | Link |
| MI | AI and the Workforce Plan | Link |
| MN | Public Artificial Intelligence Services Security Standard | Link |
| MS | Executive Order on Artificial Intelligence | Link |
| NJ | Executive Order 346: Generative AI | Link |
| NJ | Responsible Use of Generative AI Guidance | Link |
| NY | Acceptable Use of Artificial Intelligence Technologies | Link |
| NC | AI Framework for Responsible Use | Link |

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|---|---|---|
| OH | Use of Artificial Intelligence in State Solutions | Link |
| OK | AI Strategy for State Agencies | Link |
| OR | State Government AI Recommended Action Plan | Link |
| PA | Executive Order Governing Generative AI | Link |
| RI | Executive Order Establishing AI and Data Centers of Excellence | Link |
| SC | Artificial Intelligence Strategy | Link |
| SD | Generative AI Guidelines and Acceptable State Use | Link |
| TN | Enterprise Generative AI Policy | Link |
| UT | Enterprise Generative AI Policy<br>Pro-Human AI Initiative | Link<br>Link |
| VT | Artificial Intelligence Code of Ethics | Link |
| VA | Commonwealth of Virginia AI Strategy | Link |
| WA | Interim Guidelines for Generative AI | Link |
| WI | Workforce and AI Advisory Action Plan | Link |

## Recently Enacted Legislation Related to AI: September – October 2026

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| State | Link | Summary |
|---|---|---|
| **CA** | SB 813 | Establishes a process for determining which independent organizations are qualified to evaluate potential risks associated with AI systems. |
| **CA** | SB 951 | Requires employers to disclose when AI or automated technology contributes substantially to certain mass layoffs, relocations, or terminations, including identifying the job functions being automated. |
| **CA** | SB 1159 | Prohibits knowingly using AI to falsely represent that a person appeared before, submitted information to, or otherwise interacted with a government agency. |
| **CA** | AB 1405 | Requires the state to establish an AI auditor registry by January 1, 2029, allowing auditors to register and individuals to report misconduct by registered auditors. |
| **CA** | AB 2392 | Establishes requirements related to developing recommendations for generative AI procurement standards and training in California's public higher education systems |
| **CA** | AB 2504 | Establishes, subject to funding, a pilot program to provide reskilling and upskilling opportunities for creative industry workers displaced or at risk of displacement by generative AI. |
| **CA** | AB 1883 | Prohibits employers, with specified exceptions, from using AI-enabled workplace surveillance tools to collect neural data or recognize employees' emotional states. |

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**White House and Office of Management and Budget**

- **Federal:** America's AI Action Plan
- **Federal:** Advancing Artificial Intelligence Education for American Youth
- **Federal:** Removing Barriers to American Leadership in Artificial Intelligence
- **Federal:** Accelerating Federal Use of AI Through Innovation, Governance, and Public Trust
- **Federal:** Advancing Governance, Innovation, and Risk Management for Agency Use of AI
- **Federal:** Executive Order 14432: Streamlining Access to Government Services Through America.gov
- **Federal:** Executive Order 14434: Inaugurating the Era of Super Intelligence

**U.S. Department of Labor**

- **DOL:** AI Literacy Framework
- **DOL:** Make America AI-Ready
- **DOL:** News Release on the AI Action Plan
- **DOL:** Department of Labor AI Use Case Inventory
- **DOL:** Artificial Intelligence Adjudicator Assistance Initiative
- **DOL:** AI in Registered Apprenticeship Innovation Portal

**U.S. Department of Education**

- **DoED:** Artificial Intelligence Guidance (Includes AI Use Cases)
    - **Office of Career, Technical, and Adult Education:** Generative AI - Text Generation. AI is provided with publicly available images and tasked with describing them to ensure 508 accessibility compliance, generating detailed, clear descriptions of the images to make them accessible to individuals with visual impairments, meeting accessibility standards for digital content.

# ADDITIONAL RESOURCES

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- **NASWA:** Artificial Intelligence Resources
- **NASCIO:** Generative AI and State Government IT Workforces
- **NASCIO:** Harnessing GenAI to Elevate the Citizen Experience
- **APHSA:** Artificial Intelligence

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