



UI ITSC Delivers UI IT Modernization Training to NV, PA, and GA

In July and August, UI ITSC staff delivered training to multiple states. The Business Analyst (BA) Boot Camp training was delivered virtually to 26 staff from Nevada. Virtual training was also provided to 20 staff from Pennsylvania on User Acceptance Testing (UAT). Finally, an in-person training was held for 22 staff from Georgia covering elements of both BA Bootcamp and UAT.

Business Analyst Boot Camp for UI Subject Matter Experts

This instructor-led curriculum is designed to support states in planning UI IT Modernization projects by giving UI Subject Matter Experts (SMEs) hands-on experience with business analysis techniques for improving UI business processes; developing and documenting requirements; and working with development vendors.

User Acceptance Testing Training

This training is designed for state Business Analysts, Subject Matter Experts, managers, and other state staff involved in User Acceptance Testing (UAT). The audience will understand why UAT is crucial to a successful implementation, how to perform UAT, and how to effectively report results.

To learn more about UI ITSC training, visit <http://itsc.org/Pages/UIITSCTraining.aspx>. If your state is interested in UI IT Modernization training, contact learning@naswa.org.