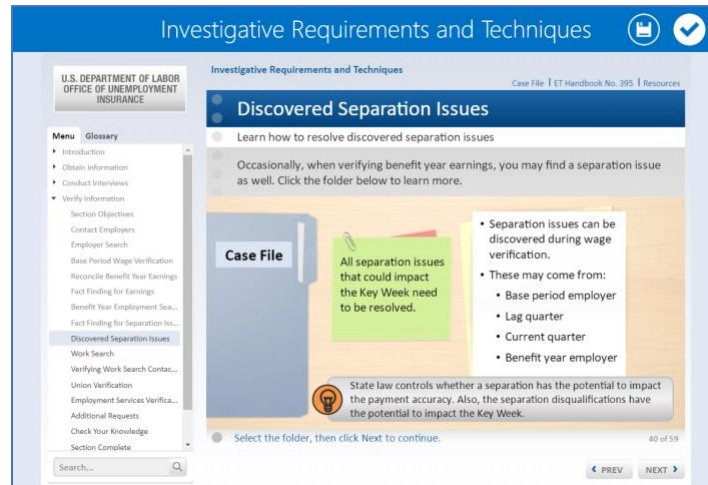# Benefit Accuracy Measurement (BAM) Online Training
for Investigators and Supervisors – Now Available

USDOL released **TEN 6-19** announcing the availability of the **Benefit Accuracy Measurement (BAM) Online Training for Investigators and Supervisors (Description)** developed in partnership with USDOL and UI ITSC.

This online training is comprised of three courses: BAM Basic Investigator, BAM Intermediate Investigator, and BAM Supervisor. These courses were reviewed and piloted by: CA, IA, ID, KS, MO, MT, NM, OK, PA, RI, UT, and VT. Below are brief descriptions of each course.

BAM Basic
Investigators learn about the history, purpose, and methodology of the BAM program.

BAM Intermediate
Investigators learn data collection and coding processes for paid and denied cases.

BAM Supervisor
Supervisors learn how to sample and assign claims. They are introduced to methods for reviewing and closing all cases completed by BAM Investigators.

How to Access Online Training? The online self-guided training is available to all state and federal staff. Staff can access this training online through UI ITSC's UI Learning Center at http://itsc.org/Pages/UI-Learning-Center.aspx. To request access to the training, contact webmastersupport@itsc.org.