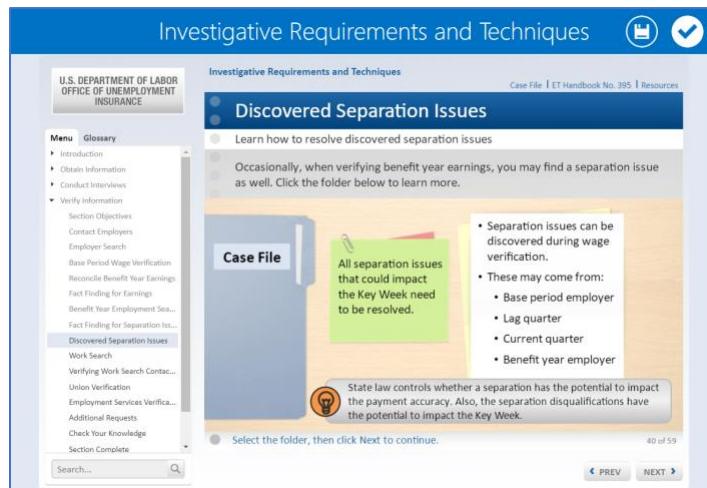


Benefit Accuracy Measurement (BAM) Online Training for Investigators and Supervisors – Now Available



The screenshot shows a web-based training module. The header reads 'Investigative Requirements and Techniques'. The main content area is titled 'Discovered Separation Issues' with a sub-section 'Learn how to resolve discovered separation issues'. A 'Case File' section highlights that 'All separation issues that could impact the Key Week need to be resolved'. A note states: 'State law controls whether a separation has the potential to impact the payment accuracy. Also, the separation disqualifications have the potential to impact the Key Week.' Navigation buttons for 'PREV' and 'NEXT' are visible at the bottom.

USDOL released [TEN 6-19](#) announcing the availability of the **Benefit Accuracy Measurement (BAM) Online Training for Investigators and Supervisors** ([Description](#)) developed in partnership with USDOL and UI ITSC.

This online training is comprised of three courses: BAM Basic Investigator, BAM Intermediate Investigator, and BAM Supervisor. These courses were reviewed and piloted by: CA, IA, ID, KS, MO, MT, NM, OK, PA, RI, UT, and VT. Below are brief descriptions of each course.

BAM Basic

Investigators learn about the history, purpose, and methodology of the BAM program.

BAM Intermediate

Investigators learn data collection and coding processes for paid and denied cases.

BAM Supervisor

Supervisors learn how to sample and assign claims. They are introduced to methods for reviewing and closing all cases completed by BAM Investigators.

How to Access Online Training? The online self-guided training is available to all state and federal staff. Staff can access this training online through UI ITSC's UI Learning Center at <http://itsc.org/Pages/UI-Learning-Center.aspx>. To request access to the training, contact webmastersupport@itsc.org.