



Survey Process



Regulations Explained



Live Q&A Session



Office for People With Developmental Disabilities

REGULATION SERIES

FREE VIRTUAL WORKSHOP

REGULATIONS IN PLAIN LANGUAGE: A MEETING WITH THE DIVISION OF QUALITY IMPROVEMENT (DQI)



This interactive online series breaks down key OPWDD regulations into plain, accessible language for the workforce supporting the neurodiverse and disability community in New York State. Each session focuses on a specific topic or regulation, translating what may otherwise be complex into everyday terms. Designed for frontline supervisors and all interested participants, these workshops provide real-world examples, practical guidance, and open space for questions and discussion. You'll leave each session better equipped to navigate systems, understand responsibilities, and make informed choices with clarity and confidence.

In this session of the Regulation Series, join RCWT and a member of OPWDD's Division of Quality Improvement team to hear answers to some of your very own questions about the survey process and/or regulations that drive the process.

Presented by
Eliciana Caro

Eliciana Caro is a RCWT Workforce Champion representative of Region 4 (NYC). She is a Part Time Quality Enhancement Specialist at The Council for Quality and Leadership (CQL). Eliciana is also the Chief Officer of E-Quality Maximus LLC, a small minority woman-owned professional training consultant business. Eliciana enjoys teaching as much as she enjoys learning. She is dedicated to advancing the quality of life for the neurodiverse and differently abled members of our communities.

Before attending:

- ✓ Please be sure to add any questions you may have during the registration process, as you will not be able to submit questions live during this event. The deadline to submit questions is 02/25/2026.

 **March 12th**
1:00 pm - 2:30 pm



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