

New as of June 4, 2020:

1. Is the City proceeding with Planning and Development Committee (PDC) meetings?

The City will be holding virtual [PDC meetings](#). The first meetings will take place on July 13 and 27 at 6 p.m.

The meetings will follow the same format that Council is currently using with public engagement through telephone, computer or mobile device. Applicants can present their development proposals to PDC and the public and respond to questions or comments from Council and registered deputants. Visit the [Council and Committees Calendar](#) for updates.

2. I need to get a variance. Can I contact the Committee of Adjustment?

Committee of Adjustment will be held virtually in a similar format as Council and PDC. This will allow the public and applicants to engage in the process and meeting through telephone, computer or mobile device. The public notices will provide details about how to register as a deputant to speak at a meeting or other means of providing input about an application.

The next [Committee of Adjustment](#) meeting will start the week of June 22, 2020. The committee will meet on Tuesdays and Thursdays to address applications. Visit the [Council and Committees Calendar](#) for updates.

Electronic application submission and payment have continued since the closure of the Civic Centre. Details can be found at <https://web.mississauga.ca/council/committees/committee-of-adjustment>

3. Is the City taking action on construction noise?

The City is not enforcing the Noise By-law for construction, as the province has made amendments to the Municipal Act that have changed the construction permitted periods.

The provincial order (Ontario Regulation 131/20) states that:

A municipality does not have power to prohibit and regulate with respect to noise made in connection with the following:

- Construction projects and services in a municipality associated with the healthcare sector, including new facilities, expansions, renovations and conversion of spaces that could be repurposed for healthcare space, at any time of the day or night.
- Any other construction activity in a municipality between the hours of 6 a.m. and 10 p.m.

The City can enforce its Noise Control By-law if construction activity occurs outside of the permitted periods.

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4. Can I get a marriage licence?

The City will resume issuing [marriage licences](#) effective June 10, 2020 at the Provincial Offences Courthouse, 950 Burnhamthorpe Road West by appointment, with only one applicant permitted to attend the appointment. For details please visit: mississauga.ca/mariagelicences.

The City is still not performing civil ceremonies.

Ongoing FAQs:

5. Is the City opening outdoor amenities since the Province said they can open?

Council approved a phased approach and safety procedures for the reopening of City outdoor recreation amenities. Phases will be implemented in consultation with the Region of Peel Medical Officer of Health. Residents are asked to abide by provincial orders and maintain 2 metres/6 feet of physical distance when enjoying park amenities.

The following outdoor recreation amenities have reopened as part of phases 1 and 2:

- Municipal Golf Courses
- Public Marinas and boat launch at Lakefront Promenade
- Community Gardens, in partnership with Ecosource
- Park benches and picnic shelters
- Leash-free zones (2 Leash free zones remain closed at this time- Union Park and Community Common dog spot)
- BMX/Skate parks
- Public tennis courts
- Community tennis clubs
- Seasonal washrooms and portable washrooms

Physical distancing measures must be maintained. Parking lots associated with these facilities will be opened as well.

Phase 3 - To be completed within 10 days of approval and guidance from Peel Region Medical Officer of Health

- Multi-sport, basketball and bocce courts
- Community sport fields

Physical distancing measures must be maintained.

Phase 4/TBD- These facilities continue to remain closed until further notice.

- Playgrounds and outdoor fitness equipment (currently closed under provincial order)
- Public boat launch at Marina Park will open when high-water levels subside

Enforcement will continue to focus on education and ensuring residents are informed about reopenings and ongoing closures.

6. Can we have information on where the cases are being transmitted in the community?

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The Region of Peel's Medical Officer of Health confirmed that the Peel Region's ongoing increase in COVID-19 cases appear to be driven by workspace exposures and households clusters. Residents need to continue to take general precautions, including physical distancing and wearing masks, where physical distancing is not possible as in places like grocery stores.

7. Who should be tested for COVID-19?

The Government of Ontario has updated its [guidance for COVID-19 testing](#). Each [assessment centre](#) provides information about who can get tested at their location.

[Peel's COVID-19 assessment centres](#) are here to help. At this time, testing is recommended if you:

- Have COVID-19 [symptoms](#)
- Do not have symptoms (i.e., are asymptomatic), but:
 - Are concerned you may have been exposed to COVID-19 (e.g., are a close contact of, or may have been exposed to, a confirmed or suspected COVID-19 case)
 - Are at high risk of exposure through your employment/workplace, including essential workers (e.g., healthcare workers, grocery store and food processing plant employees)

You may experience longer wait times at testing centres. Assessment centres are busy and you may be asked to come back at a later date.

If you are concerned for your well-being please call [911](#) or proceed to your nearest emergency room.

8. Did I hear that health officials are testing for antibodies? (reviewed by Peel Public Health)

Health Canada recently authorized the first COVID-19 antibody test for use in Canada. This test is not yet available to the public.

Antibody tests measure antibodies in blood and show if there was a past exposure to the virus that causes COVID-19. The public health community continues to monitor advancements in this area.

9. Who do I call to complain to around compliance in the workplace?

The Government of Ontario has general information on [COVID-19 and workplace health and safety](#). Learn about employers' responsibilities and how to protect workers at work. Workers can get information about [health and safety protections](#) at the workplace.

A worker can file a complaint with the Ministry of Labour, Training and Skills Development's **Health and Safety Contact Centre** by calling toll-free at [1-877-202-0008](#). [Learn more about filing a workplace health and safety complaint](#).

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10. How are persons with disabilities being accommodated on MiWay buses?

Customers requiring the ramp may continue to board at the front. No fare payment is required. Customers are asked to board and exit the bus using the rear doors until further notice.

11. What should I know about using Tennis Courts in Mississauga?

All public tennis courts are open, but users are expected to follow safety guidelines including:

- Maintaining a physical distance of 2 metres (6 feet) This is enforceable under the provincial order.
- Using courts for singles play only; doubles play is permitted only for members of the same household
- Not sharing any items such as tennis balls, racquets or water bottles
- Avoiding touching surfaces such as fences, benches and nets
- Returning tennis balls of other players using your racquet or feet
- Washing or sanitizing your hands before and after play
- Staying home if you are sick

Community Tennis Club courts will open when each club is able to meet the required safety guidelines for play. General guidelines for public tennis courts will also apply.

The parking lots for these tennis courts are also open.

12. What should I know about using Leash-free parks?

Most Mississauga Leash-free zones are open:

- Etobicoke Valley
- Garnetwood
- Jack Darling
- Lakeside
- Parkway Belt
- Quenippenon (Q-Park)
- Totoredaca

Two (2) Leash free zones remain closed at this time- Union Park and Community Common dog spot.

Users will be expected to follow safety guidelines including:

- Safely opening and closing the gates upon entering and exiting the area
- Maintaining a physical distance of 2 metres (6 feet). This is enforceable under the provincial order.
- Not sharing any items such waste bags
- Avoiding touching surfaces such as fences, benches and railings
- Washing or sanitizing your hands before and after entering the area
- Staying home if you are sick

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13. What is happening with major events in the City?

Council approved the [cancellation of permits for major festivals, large events](#) and other gatherings in City facilities until September 7, 2020. Impacted permit holders will be notified by City staff.

As provincial orders are revised, City staff will work with guidance from Peel Public Health on establishing parameters for the safe reopening of facilities and permitting of small group activities.

14. How do we ensure parks are not overwhelmed with crowds?

The City is encouraging personal responsibility reminding residents through social media and other channels that their actions matter and that they need to do the right thing. Education and enforcement will continue in parks. Bike patrols in parks will begin in the coming weeks.

The City is using a Park Ambassador Program at our major parks across the City to engage with residents and educate them on physical distancing requirements and closures within our parks. Staff will be clearly identified with City of Mississauga apparel.