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March 23, 2020

Dear Friends,

I want to take this opportunity to assure you that everyone at Greystone Programs is taking seriously all concerns related the Coronavirus (COVID-19) outbreak. The well-being of those in our care, our employees and the public is our top priority. We are implementing all necessary precautions and closely monitoring ongoing developments in order to respond promptly when needed. We will continue to develop and refine plans based on guidance from the Centers for Disease Control and Prevention (CDC) and the New York State Office for People with Developmental Disabilities (OPWDD).

Plans are in place to ensure service continuity as much as possible given this unprecedented situation. I ask for your patience as we act responsibly to protect the health of the people in our care, while ensuring our employees' safety. At this time, we have no confirmed cases of COVID-19 within our organization or with the people we are entrusted to support.

Last week, following The Governor's most recent Executive Order (E.O. 202.7) that set forth in-person work restrictions, we closed our administrative office to the public, and I authorized all non-essential staff to work remotely in order to safely carry forward the business of Greystone Programs. With enhanced technology already in place, we are able to continue all operations remotely. Essential staff continues to report to work. Essential staff are defined as: Direct care staff working in Greystone IRAs; IRA Managers, Assistant Managers and Assistant Directors; and Facilities staff. Greystone Clinical staff received separate instructions. This policy will remain in effect until further notice, as Greystone's Infection Control Committee and leadership assess conditions daily.

Greystone's Day Programs, Community Habilitation and Respite are suspended until further notice. Community Habilitation-R has not been suspended at this time.

I would be remiss if I did not acknowledge the extraordinary efforts of our frontline staff. These are unprecedented times and their dedication to those we support is nothing less than heroic. We have NOT experienced ONE CALL OUT from staff.

As we navigate these uncharted waters together, we thank you for your continued confidence. We are here to support you and each other, knowing that we will emerge stronger, better and more unified. If you have any questions or concerns, please feel free to reach out to me as a resource at spryce@greystoneprograms.org. Stay healthy and safe.

With Warm Regards,

Skip Pryce, CEO
Greystone Programs, Inc.

We are dedicated to supporting children, adults, and families living with Autism and other developmental disabilities by enriching lives one person at a time.