

Oxford County Community Paramedicine Program Pilot



To support the work of the **South West LHIN Oxford Palliative Care Outreach Team (PCOT)** a thirteen member **Oxford County Community Paramedicine team** is providing crisis and symptom management for rostered patients in their home on a pilot basis until August 31, 2020, when resources are in demand.

The community-based Oxford PCOT team will continue its work in partnership with primary care to coordinate and provide end of life care to individuals in their homes.

The paramedic team has a supply of medications available to administer with direction from Oxford Palliative Care Outreach Team physicians to help resolve symptoms and prevent a visit to the emergency department. Care can also be provided to those who may benefit from a palliative approach to care not yet rostered with Oxford PCOT.

When to call the Oxford County Community Paramedicine Team

- If a patient requires an urgent in-person assessment for pain and symptom management.
- The patient is in crisis and does not have access to a symptom response kit (SRK) in their home.
- The patient requires urgent support not immediately available in the community such as emergent Implantable Cardioverter Defibrillator (ICD) deactivation, falls recovery or supplemental oxygen.
- To help prevent a visit to the emergency department.
- If a nurse cannot arrive within a reasonable timeframe to a patient with an urgent need.



How to contact the Oxford County Community Paramedicine Team

***Available 24 hours a day, seven days a week (24/7)**

- Care providers can call **519-421-5352** to access the team. If unable to contact the number above call **519-521-7350** to reach CP Coordinator Ryan Orton.
- Providers can also email the team at **CP@oxfordcounty.ca** (monitored 24/7).