



RealBridge System Requirements

There are some constraints on the type of device you can use to access RealBridge:

Can Use	Can't Use
<ul style="list-style-type: none">• Windows laptop• Windows tablet• Windows desktop• MacBook or other Apple laptop• iPad (from 2015 or newer)• iMac or other Apple desktop• Chromebook• Android tablet	<ul style="list-style-type: none">• Smartphone• Old iPads, older than 2015.

You must use one of these web browsers (you probably are using one of them!):

Can Use	Can't Use
Edge, Chrome, Firefox, Safari. The logo must look like one of these – exactly as below. If it looks different, you are using an out-of-date version. You cannot use the combination of iPad and Chrome.	Internet Explorer (notice the gold band) The old EDGE (see shape of the e)
	

MAKING SURE YOU HAVE DONE BROWSER UPDATES

In Chrome, and Edge, you need to click the three little dots in the top right corner. Alternatively:

For Chrome `chrome://settings/help`

For Edge `edge://settings/help`

INFORMATION FOR MAC USERS: MacOS (MacBook)

- You can use Chrome as an alternative to Safari. [Its web video support may be better.]
- In Safari there is a menu item "Safari > Settings for the website...". In that window for RealBridge, select "Allow all auto-play" media, and set the camera & microphone permission to "Allow".