

TEMPERATURE SCREENING REQUIREMENTS FOR AIR PASSENGERS

The Government of Canada has introduced new requirements for temperature screening of **all air passengers** travelling to Canada or those departing Canadian airports for either domestic, United States or international destinations.

DENIAL OF BOARDING

Passengers who have a **temperature reading of 38°C or greater and do not have a medical certificate** to explain a medical or physical condition that would result in an elevated temperature will not be permitted to continue their travel for 14 days and will be asked to re-book.

A second temperature screening will be administered if an elevated temperature is detected. A denial of boarding will be based on an elevated temperature reading using technology approved by Transport Canada.

The following passengers will also be denied boarding:

- ✗ Symptomatic passengers, those who have been refused boarding in the past 14 days due to a medical reason related to the COVID-19 virus, or who are the subject of a provincial, territorial or local public health order.
- ✗ Passengers who refuse to answer questions related to the health check, refuse to have their temperature taken, or refuse to comply with an instruction given by a gate agent or a crew member with respect to wearing a non-medical mask or face covering.

Passengers providing a false or misleading declaration could face penalties of up to \$5,000.

BENEFITS OF TEMPERATURE SCREENING

Mandatory temperature screenings are an additional measure in Canada's multi-layered approach to protect the safety of air passengers, help reduce the spread of COVID-19 and restore passenger confidence in the Canadian aviation system.

Other measures currently in place include the wearing of non-medical masks or face coverings, health check questions for all passengers prior to boarding, and notifying passengers that they may be subject to other COVID-19 measures taken by the federal, provincial or territorial governments at their final destination.

INBOUND FLIGHTS




As of July 9, 2020, air operators will conduct temperature screening for all passengers boarding a flight travelling to Canada from an international or United States point of departure.

DOMESTIC AND OUTBOUND FLIGHTS

As of July 30, 2020, Canadian Air Transport Security Authority screening officers will conduct temperature checks as part of departure screening procedures for all passengers departing from Calgary, Montréal, Toronto and Vancouver airports.

Over the course of the summer until September 30, 2020, temperature checks will be extended to all passengers departing from Edmonton, Halifax, Kelowna, Ottawa, Québec City, Regina, Saskatoon, St. John's, Toronto – Billy Bishop, Victoria and Winnipeg airports.

DENIED BOARDING DUE TO COVID-19 SYMPTOMS?

- ✓ Leave the airport and go immediately to a place where you can **self-isolate for 14-days**, and **use private transportation** such as a personal vehicle to get there
- ✓ Practice **physical distancing** by staying 2 metres (2 arm lengths) away from others
- ✓ Practice **frequent hygiene, including**  **proper hand washing** and  **coughing and sneezing into the elbow or tissue**
- ✓ **Wear a non-medical mask or face covering**  to protect others
- ✓ In Canada, get more information about provincial and territorial services at: www.canada.ca/coronavirus
- ✓ Contact your air carrier for more information about rebooking

