Q1 If you use an answering service, what company do you use?

Answered: 19 Skipped: 0

#	RESPONSES	DATE
1	Carolyns Communication	11/3/2026 3:54 PM
2	Carolyn's Communications	11/3/2026 1:54 PM
3	Carolyn Communications	11/3/2026 1:17 PM
4	Carolyn's Communications - now Answer Communications	11/3/2026 11:50 AM
5	Carolyn's Communications	11/3/2026 11:41 AM
6	Carolyn's Communication	11/3/2026 11:32 AM
7	Carolyn's Communications	11/3/2026 10:24 AM
8	CallMyDoc	11/3/2026 10:12 AM
9	Carolyn's (now Answer Communications) during the day as backup (jammed lines, early closures, holidays, inclement weather) and the CHOA RN line for clinical coverage in the evenings.	11/3/2026 9:57 AM
10	Answer Communications which used to be Carolyn's	11/3/2026 9:44 AM
11	Carolyn's Communication	11/3/2026 9:17 AM
12	Carolyn's Communications	11/3/2026 9:12 AM
13	The Perfect Answer	11/3/2026 8:56 AM
14	The Perfect Answer	11/3/2026 8:54 AM
15	Carolyn's Communications	11/3/2026 8:52 AM
16	Carolyn's	11/3/2026 8:44 AM
17	Carolyn's Communications	11/3/2026 8:39 AM
18	Carolyn's Communications	11/3/2026 8:36 AM
19	Answer Communications (Formerly Carolyn's)	11/3/2026 8:34 AM

Q2 Do you have feedback, positive or negative?

Answered: 19 Skipped: 0

#	RESPONSES	DATE
1	They do a great job. Not so happy with CHOA	11/3/2026 3:54 PM
2	We have always been happy with their service and response to any issues that may arise.	11/3/2026 1:54 PM
3	We've been with them for more than 15 years. Never had any issues	11/3/2026 1:17 PM
4	We've never had problems with Carolyn's but we will monitor the service after their merger. They have recently changed their portal so we are learning their new system.	11/3/2026 11:50 AM
5	Happy with the service. We have had very few issues over the 10+ years of relationship with them.	11/3/2026 11:41 AM
6	No issues.	11/3/2026 11:32 AM
7	We have worked with them for many years and have always had a great experience. We have no issues or concerns.	11/3/2026 10:24 AM
8	Interfaces with our EHR, secure platform, simple to build out.	11/3/2026 10:12 AM
9	Both have been exceptional, but now re-evaluating regarding the sale of Carolyn's with increased pricing.	11/3/2026 9:57 AM
10	We have not had issues with them	11/3/2026 9:44 AM
11	Very reliable.	11/3/2026 9:17 AM
12	We have no issues with them at all.	11/3/2026 9:12 AM
13	positive	11/3/2026 8:56 AM
14	positive - rare mistake here and there	11/3/2026 8:54 AM
15	Positive...They are very courteous, helpful and always take care of our patients.	11/3/2026 8:52 AM
16	Easy to work with, always helpful	11/3/2026 8:44 AM
17	Well managed!	11/3/2026 8:39 AM
18	They do a a good job for the most part. They occasionally have staff who don't know what they're doing but after discussion, issues are quickly resolved.	11/3/2026 8:36 AM
19	Have always really loved them. Not sure not that they're changing things.	11/3/2026 8:34 AM