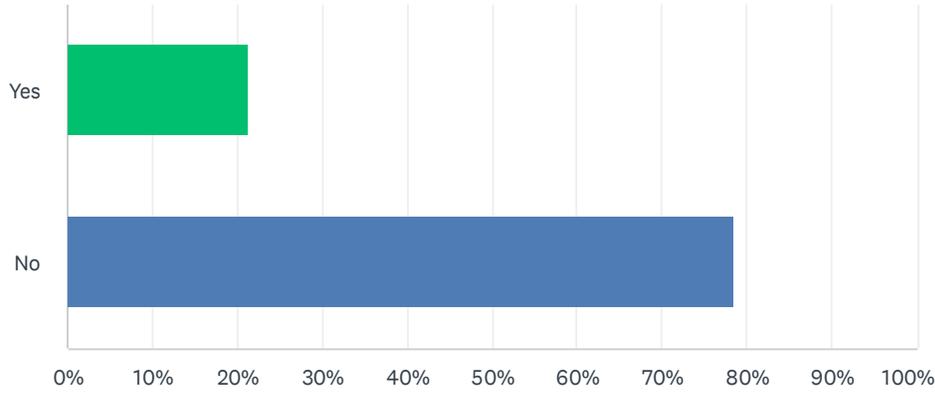


# Q1 Do you collect the primary payor's copay amount when the patient has Medicaid as a secondary payor?

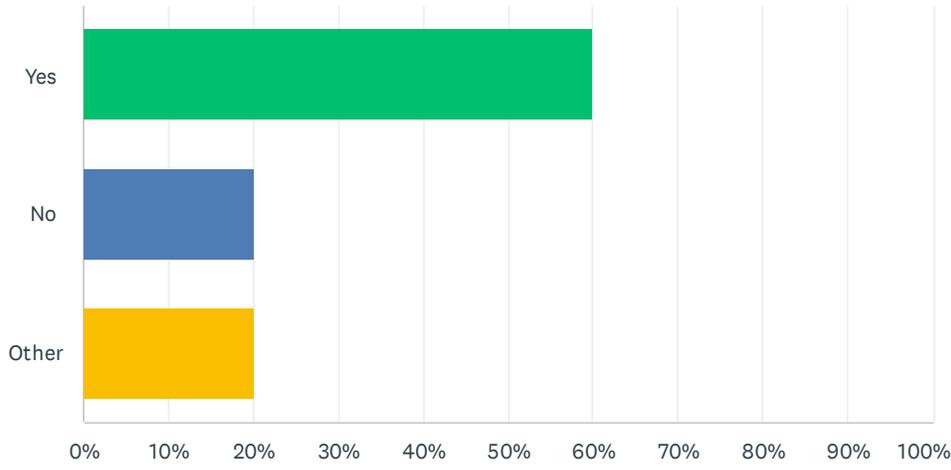
Answered: 14 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	21.43%	3
No	78.57%	11
TOTAL		14

## Q2 If so, do you also file the claim with Medicaid?

Answered: 5 Skipped: 9

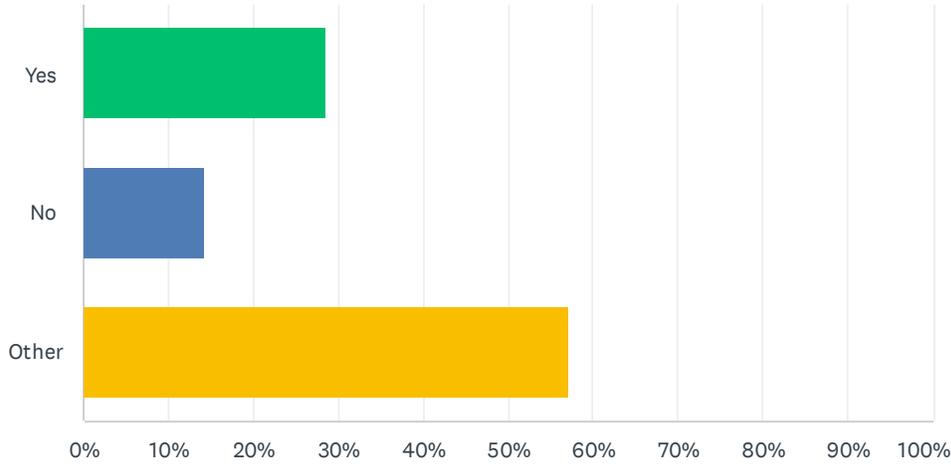


ANSWER CHOICES	RESPONSES
Yes	60.00% 3
No	20.00% 1
Other	20.00% 1
<b>TOTAL</b>	<b>5</b>

#	OTHER	DATE
1	Yes, even if \$\$ is not expected, but rather to report the visit for HEDIS, etc.	7/11/2025 10:07 AM

### Q3 If the Medicaid EOB comes back showing the patient has zero liability, do you refund the copay back to the patient?

Answered: 7 Skipped: 7



ANSWER CHOICES	RESPONSES
Yes	28.57% 2
No	14.29% 1
Other	57.14% 4
<b>TOTAL</b>	<b>7</b>

#	OTHER	DATE
1	We do not bill Medicaid if the patient has a private payor. The private insurance should always be billed first.	7/13/2025 4:57 PM
2	N/A since we don't collect it	7/11/2025 2:27 PM
3	NA BECAUSE WE DON'T COLLECT- WHEN MEDICAID SECONDARY THERE SHOULD BE NO COPAY	7/11/2025 12:34 PM
4	Usually no, the commercial policy allows for higher payment.	7/11/2025 10:07 AM