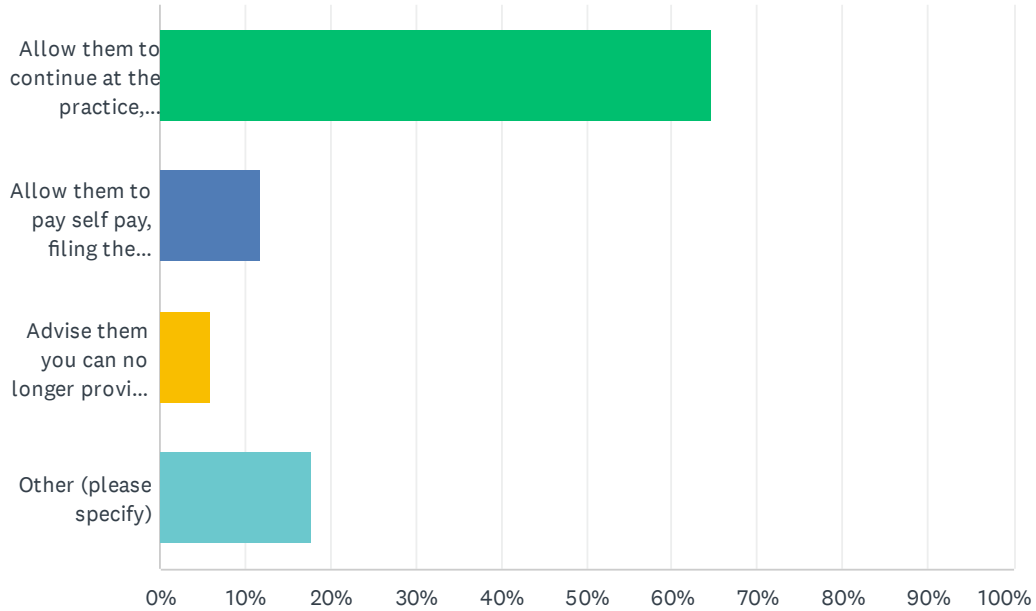


Q1 When an established patient changes insurance to a plan in which you do not participate, do you:

Answered: 17 Skipped: 0



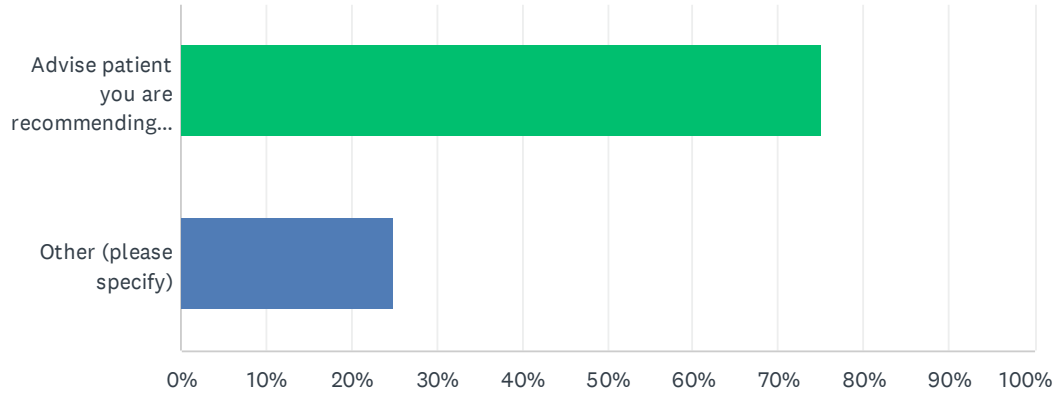
ANSWER CHOICES	RESPONSES	
Allow them to continue at the practice, paying self pay at the time of service and giving them information to file their own claim?	64.71%	11
Allow them to pay self pay, filing the claim for them as a courtesy after they have paid?	11.76%	2
Advise them you can no longer provide care and provide referral primary care providers information in their plan	5.88%	1
Other (please specify)	17.65%	3
TOTAL		17

Patients with Out of Network Insurance

#	OTHER (PLEASE SPECIFY)	DATE
1	Allow them to continue at the practice, but require them to sign a form advising that we can not do formal referrals or medication pre-certs, and that they are not eligible for self pay discounts or VFC.	3/23/2026 11:22 AM
2	I feel that most choose to see a doctor that falls under their plan, however if someone wanted to stay with us, we would allow them to continue at the practice, paying self pay at the time of service and giving them information to file their own claim.	3/20/2026 10:36 AM
3	we offer them the ability to be self-pay and to file their own claim - they rarely accept	3/20/2026 8:45 AM

Q2 If you continue to see the patient, who now needs a referral to a specialist or a pre-cert for a procedure or medication, do you:

Answered: 16 Skipped: 1



ANSWER CHOICES	RESPONSES	
Advise patient you are recommending certain care and provide names of specialists or medication, but you can't do a formal referral or pre-cert for their insurance and document this in the chart?	75.00%	12
Other (please specify)	25.00%	4
TOTAL		16

Patients with Out of Network Insurance

#	OTHER (PLEASE SPECIFY)	DATE
1	First, we would have advise patient upfront that we could still see them as self pay, but in the event they need referral or pre-cert that we would not be able to see that through for them but would provide them with the documentation needed to do that on their own.	3/20/2026 10:36 AM
2	Assist with finding a referral source	3/20/2026 10:02 AM
3	N/A	3/20/2026 9:52 AM
4	If they have an insurance that requires referral numbers, etc then we tell them to see a PCP in their network. These are few and far between except Blue Value. We are on most HMO/ CMO's etc.	3/20/2026 9:12 AM