



KIDS
HEALTH
FIRST

PEDIATRIC ALLIANCE



KHF PA Meeting

IPA-GA network March 19, 2026- Virtual



Agenda Items:

- Practice Liaison Updates (Donna)
- Practice Business Support Updates (Barbara)
- Provider Relations Updates (Patsy)
- Quality Updates (Liz)
- Q&A

Practice Management Updates

Coming Events

Donna

- April 16, 10am-12 Annual OSHA Update
- Update to Notice of Privacy Practices language (mental health)
- Information regarding HHS Section 504 update and compliance
- The video and slides for the Charles Rodriguez presentation were in the RoundUp. Please complete the post training survey monkey.

Benchmarking

- Benchmarking- Financial Benchmarking due 3/26.
- Salary Survey to be returned to you (if you participated) by end of next week
- Top Codes and your E&M Comparisons should be returned to you in April

Vaccine Counseling Codes-Vaccine refusal

- RoundUp 3/6/26 includes AAP document on recoding and utilization.
- Payor payment - continue to bill

Vaccine Counseling Codes

CPT's 90482-90484, Effective 1/1/2026

- Cigna, UHC have incorporated codes 90482, 90483, and 90484 into their preventive care services guidelines. Other payors silent.
 - Policies on next slide.
- No reimbursement guidelines published by payors.
- Only 2 payors have published rates (charts).

KHF Payors	Rate
Aetna	Yes
Cigna	No
UHC	Yes
Peach State (DCH)	No

TCCN Payors	Rate
Anthem	No
Amerigroup (DCH)	No
CareSource (DCH)	No

Preventative Care Services

CPT's 90482-90484

Cigna

- https://d.static.cigna.com/assets/chcp/pdf/coveragePolicies/medical/ad_a004_administrativepolicy_preventive_care_services.pdf

UHC

- <https://www.uhcprovider.com/content/dam/provider/docs/public/policies/comm-medical-drug/preventive-care-services.pdf>

2025 Telemedicine Codes

98000-98016 series

- Cannot bill if patients have been seen in last 7 days or if seen in next 24 hours.

Most common codes are 98004 (10 min, est), 98005 (20 min, est), 98006 (30 min, est)

Limited use by practices (8 practices). Why?

Do Not Use CPT 99441-99443

Telemedicine Codes

UHC Replacement Code Policy

Updated on 1/1/2026.

- The policy allows code specificity for reimbursement and benefit application.
- See fee schedule on intranet.

<https://www.uhcprovider.com/content/dam/provider/docs/public/policies/comm-reimbursement/COMM-Replacement-Codes-Policy.pdf>

I Status Code	Replacement Code
98000	99202
98001	99203
98002	99204
98003	99205
98004	99212
98005	99213
98006	99214
98007	99215
98008	99202
98009	99203
98010	99204
98011	99205
98012	99212
98013	99213
98014	99214
98015	99215

2025 Telemedicine Codes

Anthem Federal Employee Program (does not apply to other LOB). Claim should contain:

- **Procedure code:** 98000, 98001, 98002, 98003, 98004, 98005, 98006, 98007, 98008, 98009, 98010, 98011, 98012, 98013, 98014, 98015, 98016
- **Diagnosis code** and pointer indicated is any covered diagnosis code.
- **Place of service code** is 02 or 10 and/or modifier 93, 95, GT, G0.

[Changes to Federal Employees Health Benefits program and Postal Service Health Benefits program telemedicine services - Provider News](#)

MMG Fusion breach

- The settlement resolves an investigation that OCR initiated in March 2023 after receiving a complaint concerning an unreported security incident at MMG, and the posting of PHI on the dark web. OCR's investigation determined that in December 2020, an unauthorized actor infiltrated MMG's information system and accessed PHI, including names, phone numbers, mailing addresses, email addresses, dates of birth, and dates and times of medical appointments. OCR found that MMG had potentially violated several provisions of the HIPAA Privacy, Security, and Breach Notification Rules, including:
 - ● Impermissibly disclosing the PHI of approximately 15 million individuals
 - ● Failing to conduct an accurate and thorough risk analysis to determine the potential risks and vulnerabilities to the ePHI held by MMG; and
 - ● Failing to notify covered entities affected by the incident of the breach.

MMG Fusion, cont'd

- Under the terms of the resolution agreement, MMG agreed to implement a corrective action plan that OCR will monitor for three years and paid \$10,000 to OCR. In reaching this settlement, OCR considered the financial condition of MMG. Under the corrective action plan, MMG has committed to take steps to ensure compliance with the HIPAA Rules and protect the security of ePHI, including:
 - Conduct an accurate and thorough risk analysis to determine the potential risks and vulnerabilities to the confidentiality, integrity, and availability of its ePHI;
 - Develop and implement a risk management plan to address and mitigate security risks and vulnerabilities identified in its risk analysis;
 - Develop, maintain, and revise, as necessary, written policies and procedures in accordance with the Privacy and Security Rules;
 - Ensure that all workforce members are trained with respect to Privacy and Security Rule policies and procedures; and
 - Conduct a breach risk assessment of the December 2020 cyber-attack and, to the extent possible, provide affected covered entities with an accurate notice of the breach incident.

MMG Fusion, cont'd

- OCR recommends that health care providers, health plans, health care clearinghouses, and business associates that are covered by HIPAA take the following steps to mitigate or prevent cyber-threats:
- Identify where ePHI is located in the organization, including how ePHI enters, flows through, and leaves the organization's information systems.
- Periodically conduct, and update as needed, a risk analysis and develop and implement a risk management plan to address identified risks and vulnerabilities to the confidentiality, integrity, and availability of ePHI.
- Ensure audit controls are in place to record and examine information system activity.
- Implement regular review of information system activity.
- Utilize mechanisms to authenticate information to ensure only authorized users are accessing ePHI.
- Encrypt ePHI in transit and at rest to guard against unauthorized access to ePHI when appropriate.
- Incorporate lessons learned from incidents into the organization's overall security management process.
- Provide workforce members with regular HIPAA training that is specific to the organization and to the workforce members' respective job duties.

Practice Business Support

Value Added Services – TCCN & KHF

Barbara

KHF Recruiting Program

TCCN Professional Liability Program
(Risk Management)

**KHF Malpractice Program
(Risk Management)**

TCCN Health Insurance Program

**KHF Sanofi
(Vaccine & Flu)**

KHF Merck

**TCCN GSK
(Vaccine & Flu)**

**TCCN Pfizer
(Pevnar, COVID, Trumenba)**

**TCCN AstraZeneca
(FluMist)**

**TCCN Seqirus
(Flu)**

TCCN Merchant Services

TCCN CHADIS Purchasing Program

TCCN McKesson Medical Supplies

TCCN Anytime Pediatrics

KHF Coding Seminar (Annually- November)

KHF OSHA Training (Annually- September)

KHF NP Protocol

KHF MOC Programs

**Moderna
New – KHF & TCCN**

Risk Management – Coming Attractions!

Barbara

- March 25, 2026 6:30 p.m.
 - *Are You Ready? Preparing for and Responding to Data Security Incidents*
 - *Lindsey Smith, JD – Constangy Cyber Team*
- April 23, 2026 6:30 p.m.
 - *Chaperone Policies and Terminating Patient Relationship*
- September 30, 2026 6:30 p.m.
 - *Tentatively – APP Management*

Flu Pre-Book Reminder

Barbara

- Flu Prebook Ends around 3/31
- KHF:
 - Sanofi
- TCCN:
 - GSK
 - AstraZeneca
 - Seqirus



Provider Relations Update

Oscar Health Plan of Georgia

Base Agreement and Delegated Agreement pending signature.

- KHF is pending the executed contract.
- Pending effective date
- Opt-In Forms will be sent to PA's

Supports In Development:

- Contract Quick Reference Guide
- Fee Schedule
- Meeting with Oscar rep

CHOA Credentialing Changes

NEW in 2026! CHOA Credentialing Committee meets every TWO months.

- Decreases approval opportunities from 11-12 meetings/year, to 6.

Impact on KHF Credentialing:

- Potential for delayed credentialing.

Physicians:

- KHF must verify CHOA affiliation for all physicians during initial and recredentialing.

APP's:

- KHF credentialing for APP's is not impacted.
- However, APP's require CHOA credentialing for the Anthem contract.

CHOA App Due Date	Cred Month
12/12/2025	Feb 2026
2/13/2026	May 2026
4/10/2026	Jun 2026
6/12/2026	Aug 2026
8/7/2026	Oct 2026
10/9/2026	Dec 2026

Credentialing Committee 2026 Schedule

Month	Last Day to Submit Documents	Credentialing Meeting Date
April	3/31/2026	4/14/2026
May	4/28/2026	5/12/2026
June	5/26/2026	6/9/2026
July	6/30/2026	7/14/2026
August	7/28/2026	8/11/2026
September	8/25/2026	9/8/2026
October	9/29/2026	10/13/2026
November	10/27/2026	11/10/2026
December	11/24/2026	12/8/2026

- Submit all required initial credentialing documents by the desired months deadline.
 - If documents are missing or incomplete, providers will be delayed to the next meeting.
- Recredentialing must be completed by a specific date, or providers will be non-compliant.
 - Notifications sent to practices 60-90 days early to ensure there are no compliance concerns.
 - If you receive a follow up credentialing email, please respond ASAP!

KHF Credentialing Issues/Questions

- Credentialing@khfirst.com
 - Credentialing applications
 - License & DEA renewals
 - Demographic updates
 - Term letters, with member move instructions

TCCN Payor Network Updates

Anthem - 2026 Rate Escalator

- Delayed implementation
- Anthem modeling options to make up for delayed implementation.

CareSource – M81 Denials for Unspecified Codes

- TCCN met with reps on 3/18/26.
- Maintaining stance on unspecified code denials, acknowledged abrasion among providers is heard.
- TCCN sent DCH's published code list and rep verifying edit built accurately. TCCN also compiling list of codes shared by practices.
- Rep accepting disputed claim denials that resolved without payment. Escalating for leadership review.



Claim Issues/Questions

- Send to payorconcerns@khfirst.com
- Thorough documentation will assist us with getting issues resolved in a timely manner.
- Include:
 - All supporting documentation
 - EOB's/remittance
 - ID cards

Quality/Utilization Management

Liz Hogan, Laura Baldwin

2026 QUM Programming

- Conclude Well Child and Immunization MOC Program
- Developmental Hip Dysplasia Refresh
- Well Child Forms, Minimum Standards
- Practice Support for Vaccine Hesitancy
- T1D Screening
- RSV Comparison/Recommendation - Beyfortus and Enflonsia

**Thank you for attending! Slides
will be sent via the RoundUp**