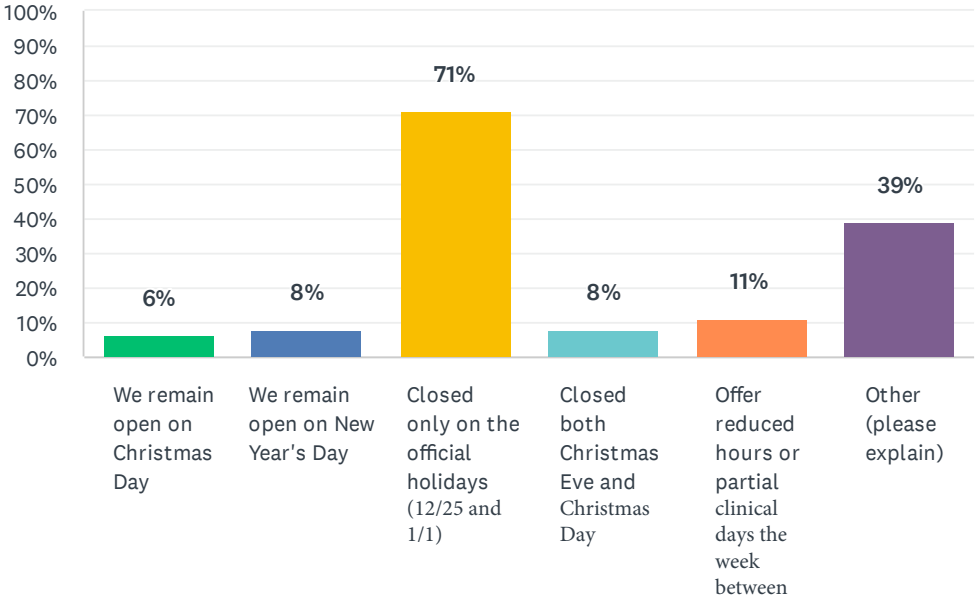
Q1 How does your office typically handle the stretch between Christmas Eve and New Year's Day?

Answered: 62 Skipped: 0



#	OTHER (PLEASE EXPLAIN)	DATE
1	Christmas Eve, close at 12:00. New Year's Eve close at 3. Closed Christmas Day and New Year's Day	10/10/2025 8:49 AM
2	closed Xmas and NY day, and work partial on both eve's.	10/9/2025 8:15 PM
3	Closed on official holidays and half days on the eves	10/9/2025 5:15 PM
4	Someone on call for urgent visits and newborns on Xmas eve and ny eve	10/9/2025 1:19 PM
5	We offer our urgent care walk-in hours on the actual holiday and staff with one Provider, MA, and Receptionist. Close at noon on Xmas Eve, otherwise normal business hours.	10/9/2025 8:55 AM
6	Closed Christmas. Mostly closed on New Years Day but one doc and one nurse available for a 2-hour period for urgent appts.	10/9/2025 6:52 AM
7	Half day in the 24th and 31st	10/9/2025 6:29 AM
8	Closed on Christmas/new years day. Half day on the eve's	10/9/2025 4:51 AM
9	Closed 1/2 day day after Christmas and 1/2 day Christmas Eve, off 1/1. Changes based on which day of the week the holiday falls. Doc on call for phone/video calls every day. No doc more than 2 days in a row.	10/9/2025 4:38 AM
10	We do half-day visits on the 'eves'	10/8/2025 3:12 PM
11	Urgent care and Newborns 1/2 days on 12/24 and 12/31	10/8/2025 11:46 AM
12	We close Christmas and New Years', we are open the rest of the time limited depending on providers.	10/8/2025 10:38 AM
13	closed on holidays - 1/2 day on Christmas eve, May close on 12/26 or leave one of our offices open for a few hours	10/8/2025 9:31 AM
14	We close early Christmas Eve & New Year's Eve	10/8/2025 8:36 AM
15	We are open the AM only of Christmas Eve and NYE	10/8/2025 8:02 AM
16	We work half days Black Friday, Christmas Eve and NYE. Closed Thanksgiving, Christmas	10/8/2025 7:24 AM

	and New Year's Day. (Unless the holiday falls on a Saturday, then we observe the Holiday on the Friday before (so we would close the whole day on Christmas Eve or NYE if it were a Friday).	
17	reduced hours on Christmas Eve until noon and New Years Eve until 2	10/8/2025 6:40 AM
18	Open 1/2 day Christmas Eve if during the week	10/8/2025 6:26 AM
19	We work 1/2 days on the eves for newborns and illness. Lots of vacations for docs and staff these weeks!	10/8/2025 5:59 AM
20	Half day on Christmas Eve, and end evening clinic earlier on NYE	10/7/2025 7:55 PM
21	we also close earlier christmas eve and new year's eve	10/7/2025 12:14 PM
22	We are open a half day on the 24th and 31st if not a Friday or Monday.	10/7/2025 11:05 AM
23	Close at noon on the Eves and close on 12/25 and 1/1	10/7/2025 10:50 AM
24	Close at 3pm on Christmas Eve and New Years Eve	10/7/2025 10:04 AM

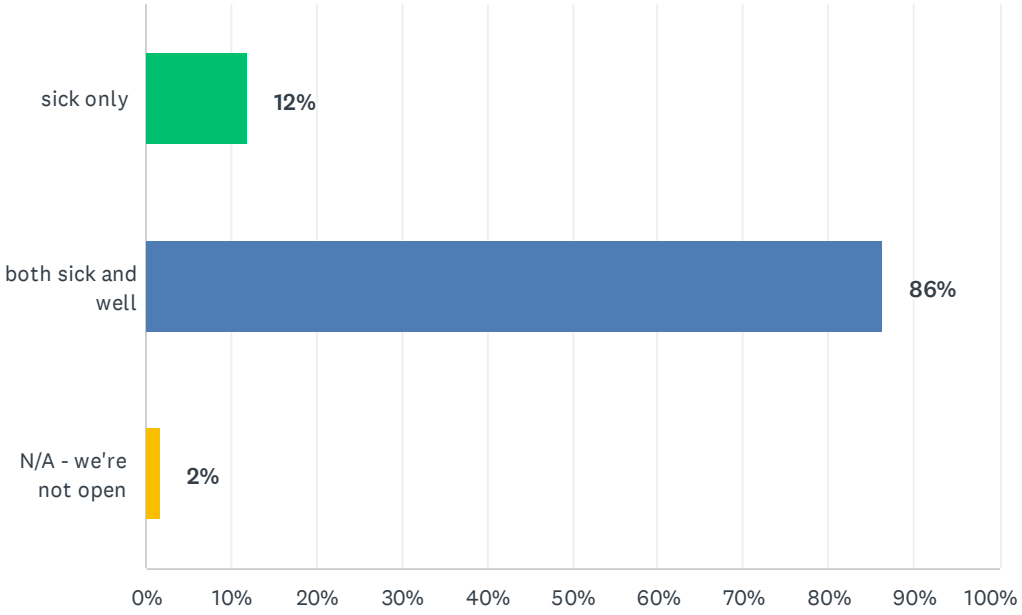
Q2 If you're open on Christmas or NY day, what hours?

Answered: 5 Skipped: 57

#	RESPONSES	DATE
1	8:30-12 (with possibility to book later than 12 if morning fills and there is demand)	10/9/2025 5:09 AM
2	9-12	10/8/2025 7:57 AM
3	Closed Christmas day, open 8am-12:30pm on NY day	10/8/2025 7:08 AM
4	9am - 12pm	10/7/2025 10:15 AM
5	8:30 - 4pm potentially but it's just for sick visits so we close earlier if not busy.	10/7/2025 9:06 AM

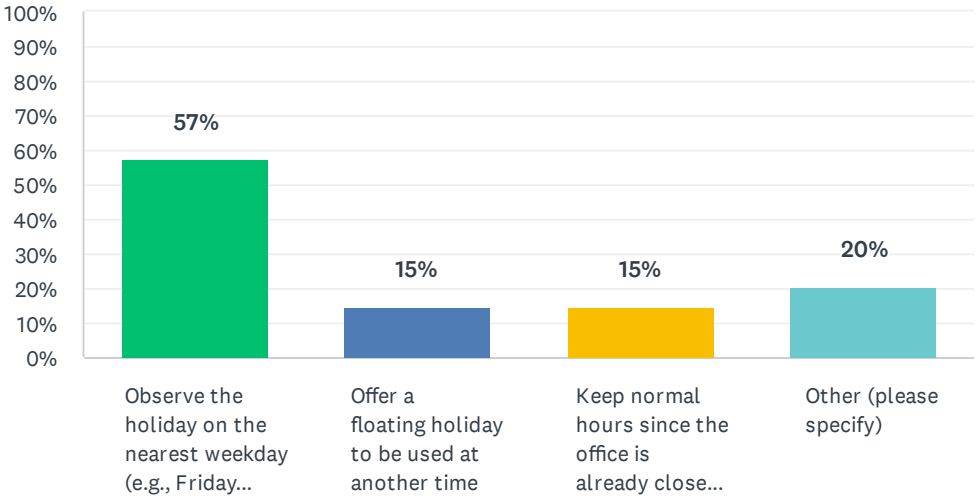
Q3 If you're open on the eve, day after, or week between Christmas and New Years, which patients do you see?

Answered: 59 Skipped: 3



Q4 When a holiday lands on a Saturday or Sunday, what's your approach?

Answered: 54 Skipped: 8

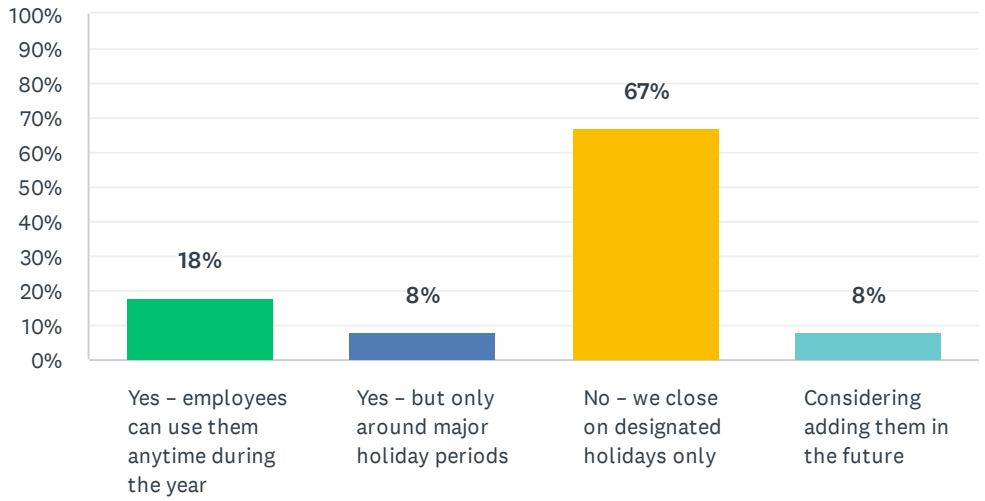


#	OTHER (PLEASE SPECIFY)	DATE
1	We're open 7 days a week. If the holiday falls on the weekend, that is the day we're closed.	10/9/2025 5:16 PM
2	Observe only on the legal holiday	10/9/2025 12:45 PM
3	It depends on the year	10/9/2025 6:30 AM
4	If holiday on Saturday, then Friday would be observed holiday and it would be treated like a weekend day where only sicks seen and 1 provider 1 nurse and 1 front staff.	10/9/2025 6:13 AM
5	Stay open and give holiday pay on the nearest weekday	10/9/2025 5:48 AM
6	We are open on weekends, so we close for the holiday- also follow the federal calendar on the	10/8/2025 4:42 PM

	holiday	
7	We are open 7 days so it’s a paid day either way	10/8/2025 3:16 PM
8	We have urgent care on Saturday and Sunday, but would be closed if NY or Christmas fell on weekend day. We would have normal hours the Friday before and Monday after.	10/8/2025 11:48 AM
9	Only close if the holiday falls on a normal working saturday	10/7/2025 12:39 PM
10	if falls on Saturday close (we see sick only on Saturday's) - Sunday we are already closed	10/7/2025 12:14 PM
11	Follow federal/banking day of observation	10/7/2025 9:39 AM

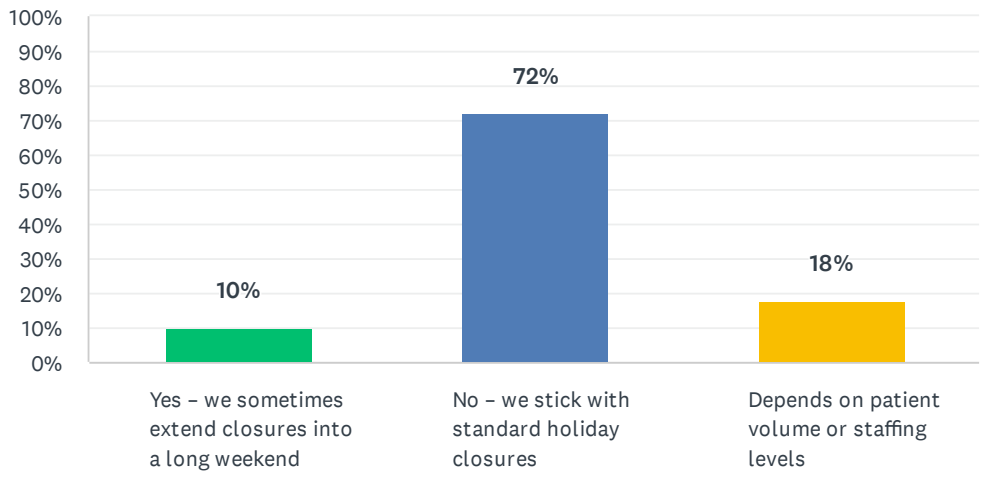
Q5 Do you offer floating holidays as part of your benefit package or to accommodate cultural/religious preferences?

Answered: 51 Skipped: 11



Q6 Does your approach shift when holidays fall midweek versus at the start or end of a week?

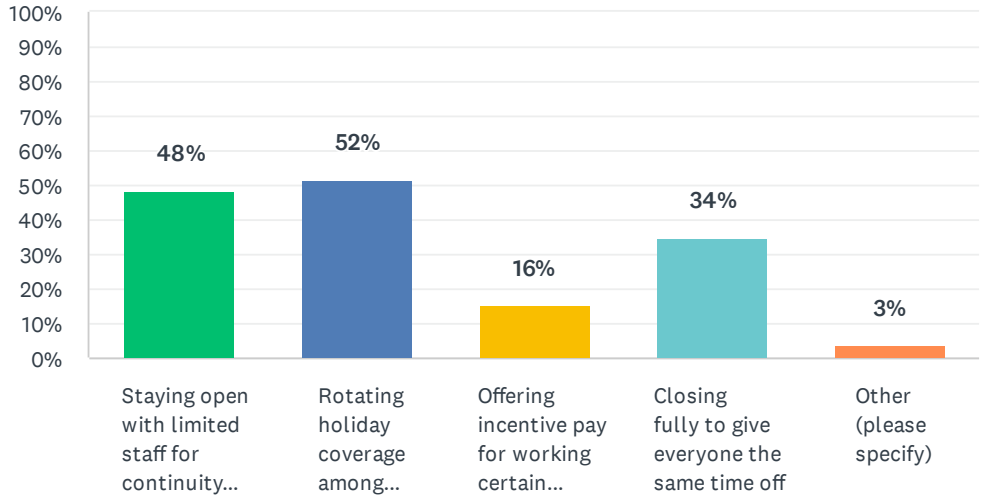
Answered: 61 Skipped: 1



#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q7 What's been most effective in your experience?

Answered: 58 Skipped: 4



#	OTHER (PLEASE SPECIFY)	DATE
1	Closed on the holiday, reduced schedule on day prior or following the holiday which allows for reducing staff as well.	10/10/2025 8:51 AM
2	The providers do take one of the weeks off. So either off the week of Christmas or the week of New Years. This alternates, unless one has a strong preference and the others do not. Typically we have 2 providers (out of four) in the office each of those weeks.	10/7/2025 11:08 AM

Q8 If your practice has found a unique way to manage the holidays — especially balancing operations, patient needs, and staff satisfaction —

please share! Many of us are revisiting these policies this year and would appreciate hearing what’s worked well elsewhere.

Answered: 14 Skipped: 48

#	RESPONSES	DATE
1	nothing special	10/9/2025 8:19 PM
2	Best schedule I’ve ever had: Rotating coverage of all holidays by physicians Expected to work half day Xmas eve and NY eve; answer messages on that holiday they can trade if mutually agreed upon otherwise you know when your coverages are over the years Staff w similar rotation they coordinate Goal to avoid sending newborns and sicks to urgent care Remainder of the time generally open as usual I’m solo now so will cover urgent issues and infant needs, otherwise no preset appointments between Xmas and NY	10/9/2025 1:27 PM
3	We offer time and a half for the holidays, ask for volunteers, and otherwise rotate. Since we only see the patients that come in from 9-10:30 am on the Holiday/weekend, we do not get a ton of pushback. We generally give the following Friday off as an incentive to working a weekend/holiday.	10/9/2025 8:57 AM
4	We recently started an A week / B week approach to the Christmas and New Years week for our providers. Any time off at that time of year must be taken during the allotted week, and the week alternates. Folks are responsible for their own swaps, eg if they need time off a certain week every year.this guarantees as least half our providers at work each week and we’re less likely to need to close one of our offices for lack of coverage. Staff are allowed one floating holiday those weeks in addition to each holiday itself, and that is on a first come basis so that we can keep coverage stable throughout each week.	10/9/2025 6:57 AM
5	For the first time this year I am closing the office on the Friday after Christmas. It was for me to be able to travel and I will cover calls but the staff seems glad.	10/9/2025 6:09 AM
6	The doctors rotate holidays, the APPs get all major holidays off, and any staff working get incentive/ holiday pay. Our busiest days are the day after Thanksgiving and the day after Christmas, rather than the days before, so we book extra providers in those days	10/9/2025 5:51 AM
7	We are closed on the T'giving, Christmas and NY Days. We are open for same day urgent care and NB discharge follow up on the eves and Friday after T'giving. Docs rotate call for the holidays and the eves. Whoever would normally work on the days the eves and Friday after T'giving falls, works the urgent care hours. We all pitch in and get the patients that need to be seen in, then we all go home. Usually staff do pot luck of goodies on these days to make them a little more fun. Families really appreciate the access, as they don't want to spend hours and hours in the ER for an ear ache.	10/8/2025 11:53 AM
8	Staff are on a holiday rotation, much like the hospitals do - if they are off Christmas Eve, then they work NYE; if they work day after Christmas, then they are off day after New Year's. This way everyone gets some holiday time off. This has been a more fair approach for our staff than first come, first served requests off for holidays and spring/summer breaks.	10/8/2025 8:07 AM
9	We have a provider on call for the Christmas and New Years Day holidays. We observe 6 practice holidays, and Thanksgiving and Christmas are the only two without in-office visits. All other holidays are 1 provider, 1 trainer nurse, 1 MA, and 1 receptionist from 9am-1pm. These are rotated amongst providers and staff to ensure people are not working major holidays in consecutive years, unless they indicate a preference to work on those dates (staff get both the paid holiday + paid for hours worked, so essentially double time).	10/7/2025 7:59 PM
10	We close completely for holidays now, different than Pre-covid. With plenty of urgent cares there are other places to get care and most offices are closed on the holiday.	10/7/2025 7:53 PM
11	need minimal staff and not all want to be those minimal staff so try to make compromises to make it fair among all	10/7/2025 12:16 PM
12	As a smaller clinic, we do what makes sense to maximize family time, time off, and patient care. For example, we close earlier on July 4th and take the 5th off, as most are out late the	10/7/2025 11:12 AM

	night of the 4th. The staff really like this, unless the 4th falls on a Friday, then we close for the full day.	
13	we are open 365 days a year, but have limited schedules on holidays, weekends and the week between Christmas and New Years. This allows people that want the hours to stay and work, and those that want time off can take it. It also gives the doctors a little bit of a break because they only work a couple days over that period instead of their normal schedule.	10/7/2025 10:19 AM
14	Our providers now work a rotating Holiday block so they have a 6 day stretch off at either Christmas or New Years and it rotates each year to make it more fair.	10/7/2025 9:51 AM

Q9 Anything else you'd like to share on this topic?

Answered: 2 Skipped: 60

#	RESPONSES	DATE
1	to receive holiday pay, staff must be present their usual scheduled work day before and after holiday closure	10/9/2025 4:41 AM
2	Everyone should look at historical demand. Different holidays are different. Halloween slows down in the afternoon. Columbus Day and President's Day are busy.	10/7/2025 7:55 PM