



*"We are a not-for-profit organization creating social change within communities by supporting people **with disabilities on their search for identity and acceptance.**"*

*Acceptance*

*Equity*

*Support*

**MEMO**

**To:** Self-Directed Participants and Families

**From:** Self-Directed Supports – PCCS

**Date:** August 18, 2025

**Re:** Partners Health Plan (PHP)

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Dear Self-Directed Participants and Families.

Thank you for continuing to allow Person Centered Care Services to be a part of your Circle of Support Team.

If you are not already aware, we are writing to inform you that Partners Health Plan (PHP) will be closing effective **December 31, 2025**.

We recognize that this news may raise concerns, especially for families who have chosen to self-direct services through PHP. Please be assured that we are committed to supporting you during this transition and helping you maintain continuity of care for you or your loved one.

We understand how important it is to have a care model that respects choice, flexibility, and individualized planning. Our team is here to support you through every step of this process. If you have any questions regarding PHP's closing, and what this transition means to you, please feel free to contact PHP at [providerrelations@phpcares.org](mailto:providerrelations@phpcares.org). We will continue to update you as information becomes available to us.

CC: Corinne Lopez – Associate Executive Director

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