



E-Visits now available

Manage your health online with the new e-visit secure feature of My Health Manager

E-Visits – new online medical consultations

If you have a non-urgent medical condition at any time 24/7 and you're not sure what kind of care you need, an e-visit may be a good option for you. An e-visit is an online medical consultation with a Kaiser Permanente Advice Call Center Registered Nurse that's available at no cost for select medical conditions like nausea/vomiting, pink eye, female UTI, sinus, constipation, diarrhea, and more.

Complete an E-Visit

- Log on to **kp.org**. Then, go to My Health Manager and then the Appointment Center.
- From there, choose the appropriate medical condition that best describes your symptoms.
- Complete and submit the series of questions.
 - An Advice Call Center Registered Nurse will respond within four hours of receiving your questionnaire. For your safety, some answers during your e-visit may prompt you to call the Appointment and Advice Call Center directly in order to expedite your care. If this happens, call the Appointment and Advice Call Center for medical advice immediately, at **303-338-4545** or **1-800-218-1059** (TTY: **711**).

Not registered for kp.org yet?

Go to **kp.org/registernow** and follow the prompts. Once registered you'll be able to e-mail your doctor's office, complete an e-visit, pay medical bills, view lab results, and more!