

Full job description

StreetSafe Outreach Worker (Full-Time)

StreetSafe Bridgeport | Catalyst CT

Full-Time | Non-Exempt | Salary: \$45,000–\$55,000

StreetSafe Bridgeport is a community-based violence intervention program serving justice-impacted and high-risk youth. We are seeking a **StreetSafe Outreach Worker** to engage young people through street outreach, mentoring, and case coordination to support long-term positive outcomes.

Key Responsibilities

- Maintain a caseload of 10–12 high-risk youth and support progression through stages of change
- Provide trauma-informed mentoring using CBT and TEB approaches
- Conduct community, home, and street outreach to build trust and sustain engagement
- Connect participants to education, workforce training, behavioral health, and social services
- Respond to urgent community incidents and hospital calls as part of an on-call rotation
- Maintain accurate and timely documentation in Salesforce CRM
- Participate in team meetings, trainings, neighborhood walks, and community events

Qualifications

- High school diploma or GED required (associate's degree or equivalent experience preferred)
- 1–3 years of experience in outreach, youth development, case management, or community services
- Experience working with justice-involved or high-risk youth strongly preferred
- Strong communication, de-escalation, and relationship-building skills
- Knowledge of Bridgeport communities a plus
- Valid driver's license and reliable transportation required
- Ability to work evenings, weekends, and Saturdays as part of the regular schedule

Why Join Catalyst CT

- Mission-driven, frontline community impact
- Supportive team environment with ongoing training
- Comprehensive benefits including medical, dental, retirement, and paid time off

Location: Bridgeport, CT

Catalyst CT is an Equal Opportunity Employer.

Job Type: Full-time

Pay: \$45,000.00 - \$55,000.00 per year

Benefits:

- 401(k) matching
- Dental insurance
- Flexible schedule
- Flexible spending account
- Health insurance
- Life insurance
- Paid time off
- Professional development assistance
- Retirement plan
- Vision insurance

People with a criminal record are encouraged to apply

License/Certification:

- Driver's License (Preferred)

Work Location: In person

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