



Treasury Institute for Higher Education

PCI DSS Workshop 2020 Reimagined **Agenda**

All times Eastern Time (ET)

Monday, November 16, 2020

12:00 – 12:45 PM Supporter Spotlight Sessions

CampusGuard - From Public Breaches to Continued Compliance

Bluefin - Fraud Prevention: Devaluing Data, Mitigating Risks, Managing Disputes

Arrow Payments - Finding Outside Expertise to Support Campus Merchants, Payments & PCI

J.P. Morgan - Everyone's Favorite Rube Goldberg Machine: The Complex Landscape of Payment Acceptance in Higher Education

Nelnet Campus Commerce - The Payment Industry Evolution and the Impacts on Compliance

12:45 PM - 1:00 PM Break

1:00 – 1:45 PM Supporter Spotlight Sessions

Transact Campus - under development

Wildcard Corp. - Sparx.academy: Your Complete Online Solution for PCI DSS Compliance Training

SecurityMetrics - Breaking Down the Silos: Managing a Successful Campus Incident Response Program

TouchNet - Take a Platform Approach to PCI Compliance

Paymentus - under development

1:45 – 2:00 PM Break

2:00 – 2:15 PM Welcome and Opening Remarks

Ruth Harpool and Ron King *PCI Workshop Co-Chairs, The Treasury Institute for Higher Education*

2:15 – 3:15 PM PCI DSS Foundations

Jon Allen, *CISSP, EnCE, Associate Vice President, CIO & CISO, Baylor University* and **Ron King**, *PCI Workshop Co-Chair, The Treasury Institute for Higher Education*

Need a PCI Data Security Standards pick-me-up? Then plan to attend this session. The speakers will provide a refresh of the current Payment Card Industry Data Security Standards, an update on current hot topics, and a discussion of recent or expected guidance documents.

3:15 – 3:30 PM Break

3:30 – 4:30 PM Keynote Session - Let us have a VERY frank conversation...
Christopher Roberts, vCISO, Advisor, Researcher, Hacker, Hillbilly Hit Squad

Information Security is at a painful point in its development. It has failed to deliver on many of its promises. It has held itself up as the savior to businesses and has spectacularly failed to deliver. The industry is rife with misinformation, marketing hype and false promises, how DO we navigate through this, what and how do we see the woods for the trees AND how (as an industry) do we regain trust from those charges we have so far failed to protect?

This is going to be a series of blunt statements followed by some home truths on what AND how we have to fix our industry (Information Security). How we leave security behind and talk risk, how we collaborate AND change our approach and language when dealing with businesses AND how we change the symmetry and focus from one of attack to asymmetric defense. What and how we do that will be discussed.

Tuesday, November 17, 2020

12:00 – 12:45 PM Supporter Spotlight Sessions

CampusGuard/Bluefin (joint session) - P2PE + QSA: Securing and Devaluing Sensitive Data through Powerful Partnerships and Advanced Solutions

Arrow Payments - Optimizing Merchant Services RFPs for Streamlined Payment Solutions & PCI Success

J.P. Morgan - Coffee Talk: A conversation with J.P. Morgan's Higher Ed Experts

Nelnet Campus Commerce - under development

12:45 PM - 1:00 PM Break

1:00 – 1:45 PM Supporter Spotlight Sessions

Transact Campus - under development

Wildcard Corp. - Sparx.academy: Your Complete Online Solution for PCI DSS Compliance Training

SecurityMetrics - under development

TouchNet - Take a Platform Approach to PCI Compliance

Paymentus - under development

1:45 – 2:00 PM Break

****Tuesday Sessions are a 2-part presentation - Avoiding PCI DSS Panic in a Pandemic****

2:00– 3:00 PM Part 1: Trial by Fire, Test of Courage? Virtual Site Visits and GAP Analyses

Corey Graves, PCIP, Compliance Analyst, University of Minnesota and **Linda Wilson**, Director of Finance Systems & Services, Controller's Office, Gonzaga University - retired

Evaluating the compliance of a merchant has always been challenging. Throw in a pandemic and resulting work at home conditions, and it could feel overwhelming. This session provides lessons learned from virtual site visits and gap analyses to help you conduct efficient and effective compliance evaluations in a work at home environment. Lessons learned or an evolution in business process?

3:00 – 3:30 PM Break

3:30 – 4:30 PM Part 2: PIVOT!! Work Remotely. NOW!! GO!!

Moderator Ruth Harpool, *PCI Workshop Co-Chair, The Treasury Institute for Higher Education*; **Robbyn Lennon**, *Program Coordinator Senior, Merchant Banking Services, Arizona University*; **Kevin Sisler**, *CTP, Director of Treasury Services, University of Kentucky*; and **Linda Wilson**, *Director of Finance Systems & Services, Controller's Office, Gonzaga University - retired*

PIVOT!! Overnight face-to-face card payments needed to move online or be taken over a home phone or personal cell phone. But training and security requirements did not change. This topic dominated the PCI listserv discussions for the first few months of the pandemic. What did we learn to do and to avoid? Attend this session to hear how our panelists managed the challenges of accepting payments from remote locations while maintaining PCI compliance.

Wednesday, November 18, 2020

12:00 – 12:45 PM Supporter Spotlight Sessions

CampusGuard - Ask a QSA - Live!

Bluefin - under development

Arrow Payments - Removing VOIP From PCI Scope Using IVR & DTMF

J.P. Morgan - Everyone's Favorite Rube Goldberg Machine: The Complex Landscape of Payment Acceptance in Higher Education

Nelnet Campus Commerce - Holistic Payment Management for a Smarter Campus

12:45 PM - 1:00 PM Break

1:00 – 1:45 PM Supporter Spotlight Sessions

Transact Campus - under development

Wildcard Corp. - Sparx.academy: Your Complete Online Solution for PCI DSS Compliance Training

SecurityMetrics - Breaking Down the Silos: Managing a Successful Campus Incident Response Program

TouchNet - Payments and PCI

Paymentus - under development

1:45 – 2:00 PM Break

2:00 – 3:00 PM Managing Third Party Service Providers

Preston DuBose, *PCI ISA, Manager of E-commerce & Payment Security, Texas A&M University*

With the quarantine-driven emphasis on touchless payments, many schools rapidly deployed solutions from new vendors or are planning on doing so soon. Unfortunately, not all vendors understand their security responsibilities, so it is up to you to establish the right expectations. This session will cover roles and responsibilities, the documentation you should ask for from vendors, required contractual language, and more.

3:00 – 3:15 PM Break

3:15 – 4:15 PM PCI DSS Expert Panel

Moderator Corey Graves, PCIP, Compliance Analyst, University of Minnesota; **Kenneth M. Blacow**, PCI ISA, PCIP, CISM, GWAPT, Senior IT Security Specialist, Emory University; **Kevin H. Doar**, ISA, CIA, CISA, Director, Merchant Services, University of Washington; **Joseph K. Goodman**, IT Security and Compliance Manager, Outreach Information Services, Virginia Polytechnic Institute and State University; and **Amanda Winegarden**, CISSP, PCIP, Security Risk Analyst, University of Minnesota

This session will address multiple (quick) PCI topics submitted by attendees that can be discussed by the speaker in a few minutes or less. We expect to explore topics like mobile payments, vendor management, and remote processing, but the experts will go where your questions take them.

4:15 – 4:30 PM Program Close

Ruth Harpool and **Ron King** PCI Workshop Co-Chairs, The Treasury Institute for Higher Education

*Speakers and schedule are subject to change