

SUPPORTIVE CARE MANAGEMENT

For people living with advancing chronic illness

Goal is disease management

Nurse practitioner, registered nurse, social worker, chaplain and provider care team visits

Coverage provided by private insurance and grant funding

Curative and life-prolonging treatments acceptable for all ages



WHAT BOTH HAVE IN COMMON

Focus on dignity, optimizing quality living and avoiding unnecessary hospitalizations

Ongoing education related to disease process and changing care needs

Personalized care plans based on wishes of patient that specify care goals, shared collaboratively with the patient's primary provider

Care team visits made wherever patient calls home

Seamless care that follows patient into all settings including hospital, skilled nursing facility, assisted living facility, private home

24 hour access to RN telephone consultation



HOSPICE CARE

For people with a life expectancy of six months or less

Goal is to support the highest quality of life possible for time remaining

Scheduled and urgent registered nurse, licensed practical nurse, certified nursing assistant, social worker, chaplain, grief counselor and care team visits

Full coverage, including medications, supplies and equipment related to terminal prognosis, provided by Medicare, Medicaid, VA and private insurance

Life-prolonging treatments acceptable for pediatric patients ages 18 and under only

Trained volunteers available for companionship, caregiver respite and transport assistant