

Greetings from the VBH Care Coordination Centers

We trust you enjoyed a meaningful Memorial Day weekend. A big shout out to all our providers who are doing such fantastic work on behalf of service members, veterans, and military families across North and South Carolina.

We want to thank all our partners in all our markets for the fantastic collaboration these past five months. Because of you, since the beginning of 2021, Veterans Bridge Home has provided 2,519 services to 1,103 veterans – on average connecting each veteran to 2.3 services.

Unite Us Provider Training

We are excited to now offer Unite Us Provider Training to network providers via TEAMS on the 2nd Tuesday [10:00am – 11:30am] and 4th Thursday [2:00pm – 3:30pm] of each month. This can either be accessed as a refresher or for new users in the network. You will receive excellent training from our in-house expert, Bryce Humphreys, Coordination Center Manager. The training is actually only 1 hour, with additional time for those folks who want to stay on to ask any questions. If you are a provider in the NCServes network and are either a first timer or in need of a refresher, please reach out to us at ncserves@veteransbridgehome.org and we'll coordinate with you to attend.

This Week's Provider Highlight

This week we want to highlight one of our key providers, the Charlotte VET Center. The Friday before Memorial Day weekend, Starr Pena-Johnson, Community Engagement and Advocacy Manager with VBH and I had the pleasure of meeting up with the Charlotte Vet Center's new Director, Chauncey McLeod, LCSW and Lance Nelson, Veterans Outreach Program Specialist, with the added bonus of meeting several of the Center's amazing staff.

What set our experience apart is how the staff radiates a spirit of warm welcome and hospitality. If you ever have a chance to meet these amazing people you will want to figure out ways to reconnect again and again.



Say hello to three of the Charlotte VET Center staff: (Left to Right) Chauncey McLeod, LCSW, Vet Center Director; Keino Armstead, MSW, Readjustment Counselor; and Lance Nelson, Veterans Outreach Program Specialist.



We learned a lot about the services offered through all Vet Centers as well as some new services the Charlotte VET Center plans to start up in the future! As those services come on-line we'll be glad to share.

Sneak preview: Look for a Coffee to start up soon.

What do the VET Centers do and how are they different from the VA?

All Vet Centers are community-based counseling centers that provide a wide range of social and psychological services, including professional readjustment counseling to eligible Veterans, active-duty service members, including National Guard and Reserve components, and their families. [VET Centers were created in 1979](#) after it was "determined that Vietnam Veterans had sustained readjustment difficulties after coming home from war. Since the first Vet Centers started up around the country, [they have been offering mental health-centric services](#) like individual, group and family therapy, military sexual trauma (MST), employment assessment, drug and alcohol treatment and more. [Eligibility](#) for Vet Centers can be determined easily: if you or a family member were deployed to a combat zone, you qualify for services."

The team at Charlotte VET Center offers all those services in individual and group counseling settings, specifically designed to meet very specific needs.

For more information on services provided follow this link: https://www.vetcenter.va.gov/Vet_Center_Services.asp

The Charlotte VET Center serves veterans and their families in many surrounding counties including Gaston, Union, Burke, Rowan, Cabarrus, Iredell and yes, even veterans from South Carolina.

The Charlotte VET Center is located at 2114 Ben Craig Drive, Suite 300, Charlotte NC 28262 in the University area. It is easy to access with CATS stops nearby. To get in touch with the Charlotte VET Center you can call this number: 704.423.4800.

Or if you want a referral to them, you can put in an Assistance Request easily at <https://veteransbridgehome.org/connect-to-resources/>

and we'll make sure that you get connected.

Thank you Charlotte VET Center for your warmth and hospitality. We look forward to building an even stronger partnership than ever before!

Have a great week! We look forward to seeing you all at some of our events.

Diane Weekley, BCC
Charlotte Network Director
Veterans Bridge Home.