



**community**  
Financial Counselling Services

## Community Volunteer Income Tax Program

Hello.

One of the many services affected by Covid-19 and the measures taken to ensure that we are all safe is Community Financial Counselling Services' free tax clinic at the Norquay Building. We closed our doors on March 13, by which time we had served only one third of the people we would normally expect to see in the course of a regular tax season.

I am happy to announce that starting today, June 8, 2020, Community Financial Counselling Services and Canada Revenue Agency are partnering to offer a virtual tax clinic. Instead of the usual in-person service, we will be providing tax preparation over the telephone. To start, we are inviting the participation of seniors (55 and older) who have not yet had their income tax returns prepared. We are able to do returns for the years 2010 to 2019.

To have returns prepared, people can leave a message on our virtual tax line at 204-989-1913, or send an email to [taxes@cfcs.mb.ca](mailto:taxes@cfcs.mb.ca) to request a phone appointment to do their tax return(s) virtually. They will be contacted by a member of our staff who will explain the process in detail and then make a referral to one of our tax preparers. The tax preparers are staff and volunteers from the Norquay Building who have received additional training in virtual tax preparation.

We look forward to serving your clients. If you have any questions, please contact me at [disaac@cfcs.mb.ca](mailto:disaac@cfcs.mb.ca).

Regards,

Diane Isaac: Manager

Community Volunteer Income Tax Program *for*  
Community Financial Counselling Services  
516-294 Portage Avenue  
Winnipeg, Manitoba R3C 0B9  
204-989-1912  
204-989-1908 – Fax  
[disaac@cfcs.mb.ca](mailto:disaac@cfcs.mb.ca)



For more information on the CRA Virtual CVITP Tax Clinics visit their website at:

[canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-outreach-liaison-officer-services/virtual-clinics.html](https://canada.ca/en/revenue-agency/campaigns/covid-19-update/covid-19-outreach-liaison-officer-services/virtual-clinics.html)