



THE LAST LOOK

TERMS & CONDITIONS

2026 Year-End Batch Cleanup Promotion

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Promotional Period: November 1, 2026 through December 31, 2026

Enrollment Deadline: December 15, 2026

Maximum Promotional Credit: \$2,500 per eligible client organization

1. Eligibility

This promotional offer is available exclusively to existing tevivMD clients with an active service agreement and applicable Business Associate Agreement.

Participating organizations must be in good standing and have no undisputed past-due invoices at enrollment or credit issuance.

Participation requires written enrollment confirmation from tevivMD by December 15, 2026.

The promotion is available only to organizations approved by tevivMD. Individual facilities operating under the same participating client organization do not receive separate promotional credit caps unless specifically authorized in writing.

2. Promotional Credit

Eligible participating clients may earn a promotional credit equal to **10% of qualifying incremental paid batch transaction charges**, subject to a maximum aggregate credit of **\$2,500 per client organization**.

Incremental transaction charges are measured against an approved historical usage baseline.

Unless otherwise approved in writing, the baseline will equal two times the client's average monthly qualifying batch transaction charges during July, August, and September 2026.

Only eligible net transaction charges above applicable contractual minimums are counted. The same measurement rules will be applied to historical and promotional-period charges.

Any client with insufficient or materially nonrepresentative historical activity will require an individually approved baseline before participation.

To earn the maximum \$2,500 credit, the client must generate at least \$25,000 in qualifying incremental paid transaction charges above the established baseline.

Credits are earned based on actual qualifying incremental charges and are not guaranteed.

3. Qualifying Transactions

The promotion applies to eligible batch transactions that are:

- Completed and billable between November 1 and December 31, 2026.
- Available through tevixMD's approved batch processing capabilities.
- Authorized under the client's existing agreement or a temporary promotional authorization.
- Permitted under applicable payer, data-source, contractual, privacy, and regulatory requirements.
- Approved as promotion-eligible by tevixMD.

Qualifying transaction types and applicable pricing will be confirmed during enrollment.

The promotion excludes fixed platform fees, monthly minimum commitments, onboarding, implementation, subscriptions, SFTP charges, batch processing fees, professional services, taxes, reversed charges, and any expressly excluded services.

Only the qualifying portion of transaction charges above applicable contractual minimums may be included in the promotional calculation.

4. Temporary Expanded Solution Access

For the duration of THE LAST LOOK campaign, participating clients may request temporary access to additional tevixMD transaction types not included in their existing Service Order or Order Form.

Temporary access is subject to the following conditions:

A. Prior Authorization

Clients must request and receive approval before using additional transaction types. The client must accept the applicable promotional service authorization and rate schedule in writing before activation.

B. Standard List Pricing

Additional promotional transaction types will be billed at tevivMD's approved standard list rates, including applicable volume-tier and billing rules, as identified in the rate schedule provided at enrollment.

Existing contracted transaction types retain their current contractual pricing unless otherwise agreed in writing.

C. Promotional Credit Eligibility

Charges for approved additional batch transaction types may qualify toward the incremental transaction credit, subject to the same eligibility requirements, exclusions, and maximum credit cap.

D. Service Restrictions

Expanded access is limited to supported, approved batch services. UI-only, API-only, specialized, or separately scoped functionality is not automatically included.

Activation may require additional technical configuration, credentials, payer setup, or validation.

E. Temporary Nature

Expanded promotional access expires December 31, 2026. Continued access beyond that date requires a separate written authorization or updated service agreement.

Temporary access does not permanently amend the client's existing contracted services or prices.

F. Additional Charges

All applicable list-price transaction charges, standard batch fees, and separately approved setup or service charges remain payable unless waived in writing.

5. Processing Requirements

Clients must submit approved batch files through an authorized secure transmission method and in the required format.

The recommended final submission deadline is December 18, 2026, to allow reasonable processing time before year-end.

Only transactions successfully completed and billable during the promotional period qualify.

Processing depends on technical compatibility, submitted data quality, third-party availability, payer connection limitations, and operational capacity.

File submission does not guarantee that transactions will be completed before December 31.

Duplicate submissions, unsupported transactions, rejected records, or client-attributable reruns do not independently qualify unless tevivMD confirms they represent legitimate, separately authorized billable activity.

6. Credit Issuance and Redemption

Promotional credits will be calculated following the close of the promotional period, reconciliation of transaction activity, and confirmation of payment.

Approved credits will be applied to qualifying future transaction usage, generally during Q1 2027.

Credits:

- Have no cash value and are nonrefundable.
- May not be transferred to another client organization.
- Cannot be applied to existing past-due balances.

- Cannot reduce contractual minimum commitments or fixed recurring fees.
- Cannot be combined with other promotional discounts unless expressly authorized.
- Must be used by April 30, 2027, unless otherwise approved in writing.

Unused credits expire after the stated redemption period.

7. Compliance and Authorized Use

All transactions remain subject to applicable privacy requirements, payer rules, data-source limitations, and governing agreements.

Clients must have an authorized treatment, payment, or other legally permissible purpose for each submitted record and transaction.

Accounts approaching write-off, historical balances, and denied claims are not automatically eligible for every inquiry.

Clients are responsible for determining whether submitted records meet applicable access and inquiry restrictions.

tevixMD reserves the right to decline unsupported or impermissible transaction requests.

8. Results and Limitations

Participation does not guarantee that additional coverage will be identified, that previously denied claims will become payable, or that outstanding balances will be recovered.

Returned data may require client review, payer verification, corrections, appeals, or other follow-up.

tevixMD does not guarantee the prevention of write-offs, successful reimbursement, or extension of claim submission or appeal deadlines.

Clients retain responsibility for claim processing decisions, account management, payer deadlines, collections, and write-off policies.

9. General Conditions

This promotion is limited to eligible participating client organizations and cannot be transferred or assigned.

All promotional participation, expanded service access, and credit calculations are subject to applicable written authorizations and final tevivMD approval.

Existing governing agreements remain in effect except where expressly supplemented or modified in writing.

tevivMD may decline enrollment based on program capacity, compliance concerns, unsupported workflows, or failure to satisfy published eligibility conditions.

Any material changes to the promotion after enrollment will be handled in accordance with applicable law and the client's written promotional terms.

The promotional offer is subject to final Finance, Operations, and Legal approval before launch.