



Amazon says it will “upskill” 100,000 of its workers

- *To offer training programs for one in three of its U.S. employees*
- *“We think it’s important to invest in our employees”*

Amazon employees will be offered training to move into highly skilled technical and non-technical roles across the company’s corporate offices, tech hubs, fulfillment centers, retail stores, and transportation network, or even pursue career paths outside of Amazon, the online retailer says Thursday.

Based on a review of its workforce and analysis of U.S. hiring, Amazon says its fastest growing highly skilled jobs over the last five years include data mapping specialist, data scientist, solutions architect and business analyst, as well as logistics coordinator, process improvement manager and transportation specialist within its customer fulfillment network.

Amazon (NASDAQ: AMZN) says it will spend more than \$700 million on the training of about 100,000 of its U.S. workforce.

Programs will include “Amazon Technical Academy,” which equips non-technical employees with the essential skills to transition into software engineering careers; “Associate2Tech,” which trains fulfillment center workers to move into technical roles regardless of their previous IT experience; “Machine Learning University,” offering employees with technical backgrounds the opportunity to access machine learning skills via an on-site training program; “Amazon Career Choice,” a pre-paid tuition program designed to train fulfillment center employees in high-demand occupations of their choice; “Amazon Apprenticeship,” a Department of Labor-certified program that offers paid intensive classroom training and on-the-job apprenticeships with Amazon; and “AWS Training and Certification,” which provide employees with courses to build practical AWS Cloud knowledge that is essential to operating in a technical field.

“We think it’s important to invest in our employees, and to help them gain new skills and create more professional options for themselves,” says Beth Galetti, senior vice president for human relations.