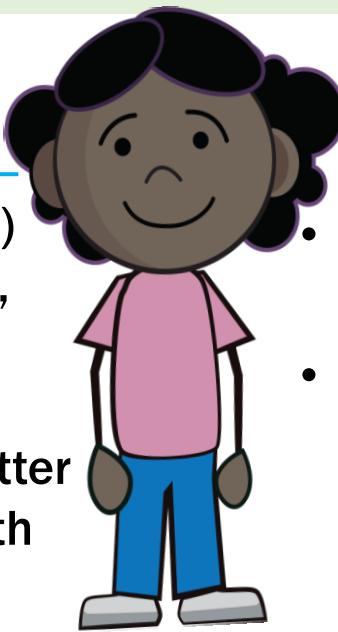


This Data Story shares information on provider and family feedback regarding how to improve collaboration within the Children's Behavioral Health Network of Care in CT.

Data in this Data Story was collected as part of the evaluation of CONNECTing to Care conducted by the Yale Consultation Center.

## What is a Network of Care?

Networks of Care (NOC) bring together families, providers and stakeholders from multiple systems to better meet the needs of youth and families.



## How do providers collaborate in the Network of Care?

- Provide **referrals** for families to ensure smooth transitions
- Attend **Child and Family Team meetings** so that key supports of youth and their family can collaborate in the development of the **Plan of Care**

## What creates stronger provider collaboration?

Evaluators worked with providers, youth and families to explore ways that providers in the Network of Care could improve collaboration to better serve families.

### Knowledge sharing

Providers sharing up-to-date information on: services offered, enrollment criteria, service openings, and contact information for a program point person.



### How?

Through local community collaboratives, regional networks of care, and statewide meetings, resource fairs, interagency service teams, and presentations.

### Stronger relationships

Providers engaging in open communication to develop cooperation, trust and true partnership.



### How?

Attending interagency meetings or training where providers have opportunities to work together, along with primary care providers, schools, families, among others.

# More ideas from providers, youth, and families to promote stronger collaboration in Connecticut's BH system...

## Shared Vision

Having a shared vision and philosophy including service plans that are **family-driven & youth guided**.



**How?** Continued care coordination and Wraparound trainings for providers, youth and families.

## Youth & Family Engagement during referrals

Promoting **warm handoffs** during referrals and service transition processes in which the youth and their family and/or caregivers are present.



**How?** Increased collaboration between providers during the referral process, and when youth transition from one BH care provider to another.

## Relationship with Primary Care

Strengthen relationships between primary care providers and BH providers to create and use a uniform plan of care for families.



**How?** Training and networking to strengthen relationships between primary care and behavioral health providers.

## Recent improvements to Connecticut's BH system to support collaboration...



**Family Care Connections** is a model that is being developed to improve collaboration and coordination between local pediatric primary care, behavioral health providers, schools, and families.



**Green Forms** are forms that help to share health information between behavioral health and pediatric primary care providers, with the aim of strengthening collaboration between providers and providing greater continuity of care for families.

The goal of CONNECTing to Care is a partnership that focuses on coordinating quality access to care through a youth-guided and family-driven approach. To improve mental health for children in CT, Connecting to Care seeks to change the way that the system operates so that all children have the opportunity to thrive.