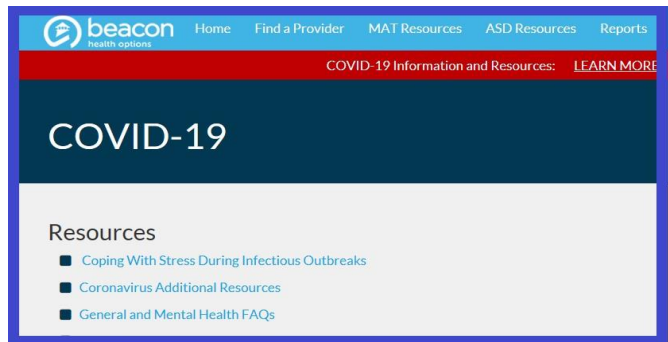


COVID-19 Provider Resources

The CT Behavioral Health Partnership understands that the current pandemic has affected every one of us on so many levels. With ever-evolving news coverage, updates, notifications, and changes in policy and procedures...there is a fine line between being “in the know” and experiencing “information overload”.



The following is a concise list of resources that provide the information you may need as a provider of behavioral health services with the Connecticut Medical Assistance Program (CMAP) network. These resources are also available on the homepage of the CT BHP website: www.ctbhp.com.

- The CT Department of Social Services has established a COVID-19 landing page that lists information, resources and rolling updates. <https://portal.ct.gov/DSS/Communications/DSS-Response-to-COVID-19> The site also includes a link to the state’s coronavirus information website at www.ct.gov/coronavirus.
- DSS has also posted a Frequently Asked Questions document for Providers about CMAP’s Response to COVID-19. Questions and answers regarding telehealth coverage, authorization parameters and billing requirements are listed and the FAQ provides hyperlinks to all recent provider bulletins and important messages that have been distributed to the CMAP network. [Click here for website.](#)
- The Department of Children and Families (DCF) established a COVID-19 link on their website and it offers information and resources related to substance use, mental health, housing, IPV child care, income, food and family activities among others. [Click here for resources.](#)
- The Department of Mental Health and Addiction Services (DHMAS) established a COVID-19 link on their website that includes resources for press releases, information for providers and families. [Click here for resources.](#)
- Please carefully review all provider bulletins, policy transmittals and other documents posted on the CMAP Web site, www.ctdssmap.com. Check for updates, as the CT BHP will continue to provide guidance and new releases as necessary. Provider Alerts and

Notices are also posted on the *For Providers – Bulletins* page of the CT BHP website: www.ctbhp.com

- The State and United Way of Connecticut have launched an information hotline for questions from the public regarding issues related to the spread of coronavirus (COVID-19). People who have questions can call 2-1-1 or text “CTCOVID” to 898211.
- Substance Use Providers: The American Society of Addiction Medicine has convened a Caring for Patients During the COVID-19 (CPDC) Task Force. The Task Force includes a national panel of experts that are recognized in the field of addiction medicine. They are rapidly producing comprehensive resources tailored to addiction medicine treatment within the context of the COVID-19 pandemic. [Click here for ASAM website.](#)
- “When It Builds Up, Talk it out” – Any parent who wishes to access supports are invited to call 833-258-5011 and engage with trained professionals who will listen and speak with them about their concerns. If additional help is needed, they will be referred to community-based services. The support line can also be accessed via cell phone by visiting www.talkitoutct.com and clicking on the link to be connected to the same caring professionals.