



VISITATION GUIDELINES TABOR VILLAGE

April 1, 2021

1. Window Visits

i **PURPOSE:** To connect residents/tenants and families safely using physical distancing and using windows as a barrier.

Window visits must be scheduled with Jackie Kingma directly to eliminate people gathering on the property

Masks must be worn at all times on Tabor Village property

Two adult visitors and children are permitted at the window at a time (6 ft physical distancing is necessary if visitors are not members of the same household)

Resident/tenant will have a visitation host or care staff to prepare resident/tenant for the visit and assist while visit is taking place

Visits are 20-25 minutes in length

Telephone is offered to resident/tenant inside to help communicate

Telephone is sanitized before and after each visit

2. In Person Visits

i **PURPOSE:** Intended to support the emotional well-being of residents/ tenants.

Maximum visitor capacity of 2 adults and 1 child permitted at one time to visit resident/tenant

It is strongly encouraged that any visitors coming together be from within the same household

Visitors are screened upon entry to Tabor Village residences, including temperature checks

Visits take place in resident rooms unless outdoor space is available

Medical masks must be worn at all times with the exception of children 2 years of age and under.

Hands must be sanitized upon entry

While eye protection is not required, it is recommended visitors wear their own for added protection during their visit

Visits must be booked in advance via our booking system and can be scheduled 14 days in advance

Visits are scheduled for 1 hour in length, but time can be extended

Visits should not interfere with meal times or bath times. Visitors should make themselves aware of their loved one's schedule in these areas before booking a visit

Visits can be rescheduled by Tabor Village if necessary

Visitors can only visit with the resident they are scheduled to visit

All in-person/social visits are canceled in the event of an outbreak



3. Digital Visits

i *PURPOSE: To connect residents/tenants and families from a distance. Virtual connections are enabled by using virtual tools or technologies i.e. Zoom/ FaceTime/ Skype/Phone Calls.*

Digital visits are scheduled with Jackie Kingma directly to ensure all parties are available

No limit to the number of visitors

Visitation Host will assist resident/tenant with digital visit connection and communication

Digital visits are 20-25 minutes in length

Digital devices are sanitized before and after each visit

4. Essential Visits

i *PURPOSE: Visits for compassionate care, including critical illness, palliative care, hospice care, and *actively dying*

OR

PURPOSE: To support care needs paramount to the resident's/tenant's physical care and mental well-being, including as follows: • Assistance with feeding • Assistance with mobility • Assistance with personal care • Communication assistance for persons with hearing, visual, speech, cognitive, intellectual or memory impairments; • Assistance by designated representatives for persons with disabilities, including provision of emotional support; • Visits for supported decision making.

Essential Visits will continue as usual. There are no changes to our Essential Visitors policy or protocol.

Additional visitors are not allowed to accompany an Essential Visitor. In this case, please schedule a social visit.

Essential Visitors are assigned with the approval of the Care Team based on residents/tenants care needs

Essential visits shall be limited to one visitor per resident/tenant within the facility at a time, who can assist with care

Essential Visitors must sign a Tabor Village visitation waiver before a visit can occur

Essential visits are scheduled with the Care Team or with the Visitation Supervisor

All Essential Visitors are screened upon entry

Medical masks must be worn at all times while on Tabor Village property and hands sanitized upon entry. Eye protection, while no longer mandatory, is recommended

Physical distancing is encouraged when possible to do so

Please Note:

- Failure to comply to these guidelines will result in visits being terminated
- Window visits and digital visits can be booked with Jackie Kingma (Visitation Supervisor) directly via
 - Phone: 604-859-8715 ext.621
 - Email: jkimga@taborvillage.org
- In-person visits are to be scheduled ahead of time via our booking system, Booking. Link below:

APPROVED BY: Jackie Kingma (Visitation Supervisor) April 1, 2021