



TABOR VILLAGE
Providing Care from the Heart

March 17, 2020

Dear Family and Friends of Tabor Village:

Re: Restricted Visitors Policy Update

Tabor Village has been advised by the Provincial Medical Health Officer to restrict visitors to essential visits only. Restricting visitors will minimize the risk of the introduction of COVID-19 into Tabor Village and allow staff to focus on caring for residents/tenants, rather than monitoring and screening visitors. Examples of essential visits include:

- visits for compassionate care (end of life and critical illness)
- visits considered paramount to resident care and well-being, such as assistance with feeding or mobility
- existing registered volunteers providing services as described above only

This restriction to essential visits allows Tabor Village to focus on the implementation of the pandemic response plan to ensure vital resident needs can continue to be met, while still applying a serious lens. There is a recognition that, at this time, stricter limitations on visitors has the potential to increase anxiety for residents/tenants and families, as well as put additional pressure on health care workers where families provide invaluable support with activities of daily living and non-clinical care to support their loved ones – however, in an effort to control transmission, it is essential.

Current direction/guidance regarding visitors to Tabor Village still applies to essential visitors:

- Increased communications and signage in facilities on infection prevention
 - Do not visit if you've travelled outside of the country;
 - Stay away if you're sick;
 - Wash your hands for 20+ seconds;
 - Visit directly in resident/tenant room, rather than common areas.
- Early assessment and isolation of anyone experiencing symptoms
- Additional cleaning and disinfecting

As per the Infection Prevention and Control Outbreak Plan for Tabor Village, in the event of an outbreak at Tabor Village, the visitor policy may change as per the direction from the Medical Health Officer.

It is expected that transmission of COVID-19 will continue to increase in the province and we will regularly share with you further direction and advice in response to the situation as it evolves in an effort to slow transmission and protect those most vulnerable to serious illness.

Yours sincerely,

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