



Rapid Response

# Video Monitoring

Event-Driven VAV with Analytics  
Event-Driven VAV with Sensors

Video Motion Viewers  
Talk Down  
Guard Tours

Video Alarm Verification (VAV)



# Overview

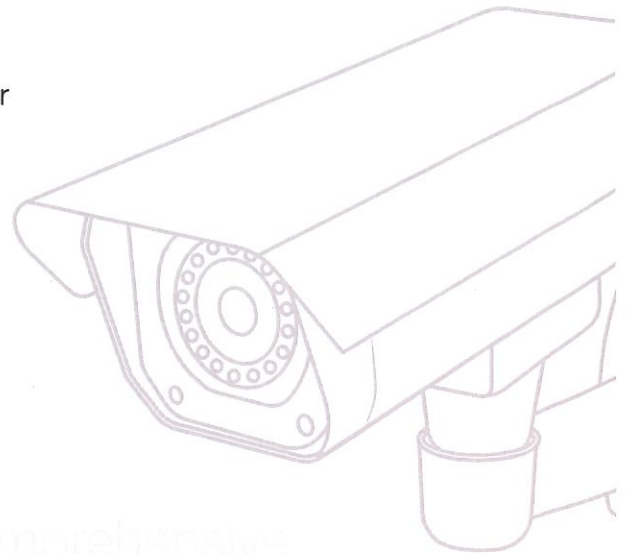
We combine the most advanced video technologies, operating platforms and mobile account management applications with the most extensively trained Control Center and Technical Specialists. We support the transfer of your current video accounts or your entry into the video market with streamlined implementation and anytime, anywhere account management.

## We Put Success Within Reach

- Rapid Response continuously researches, develops, and implements new technologies to keep you on the cutting edge and ahead of the competition.
- Hundreds of Video Products Integrated Into Comprehensive Video Monitoring Platforms
  - Immix® CS platform
- Video Products Directly Integrated Into Rapid Response's Monitoring Platforms
  - Alarm.com Visual Verification
  - CHekT Video
  - DSC Neo
  - Videofied

Comprehensive  
& Integrated  
Monitoring

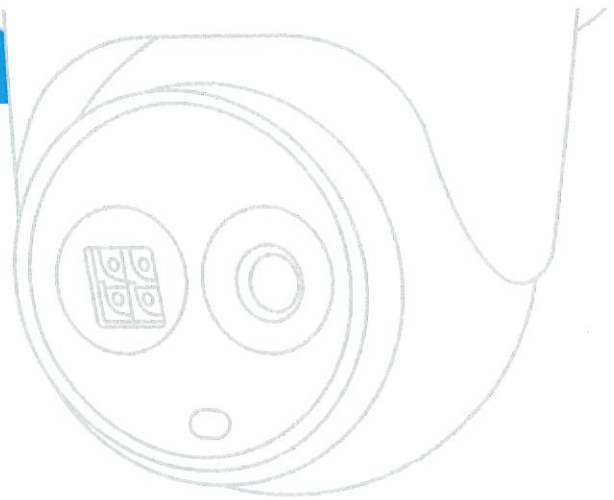
These cutting-edge integrated video platforms allow us to support leading video products and apply our monitoring, notifications and mobile management services uniformly.





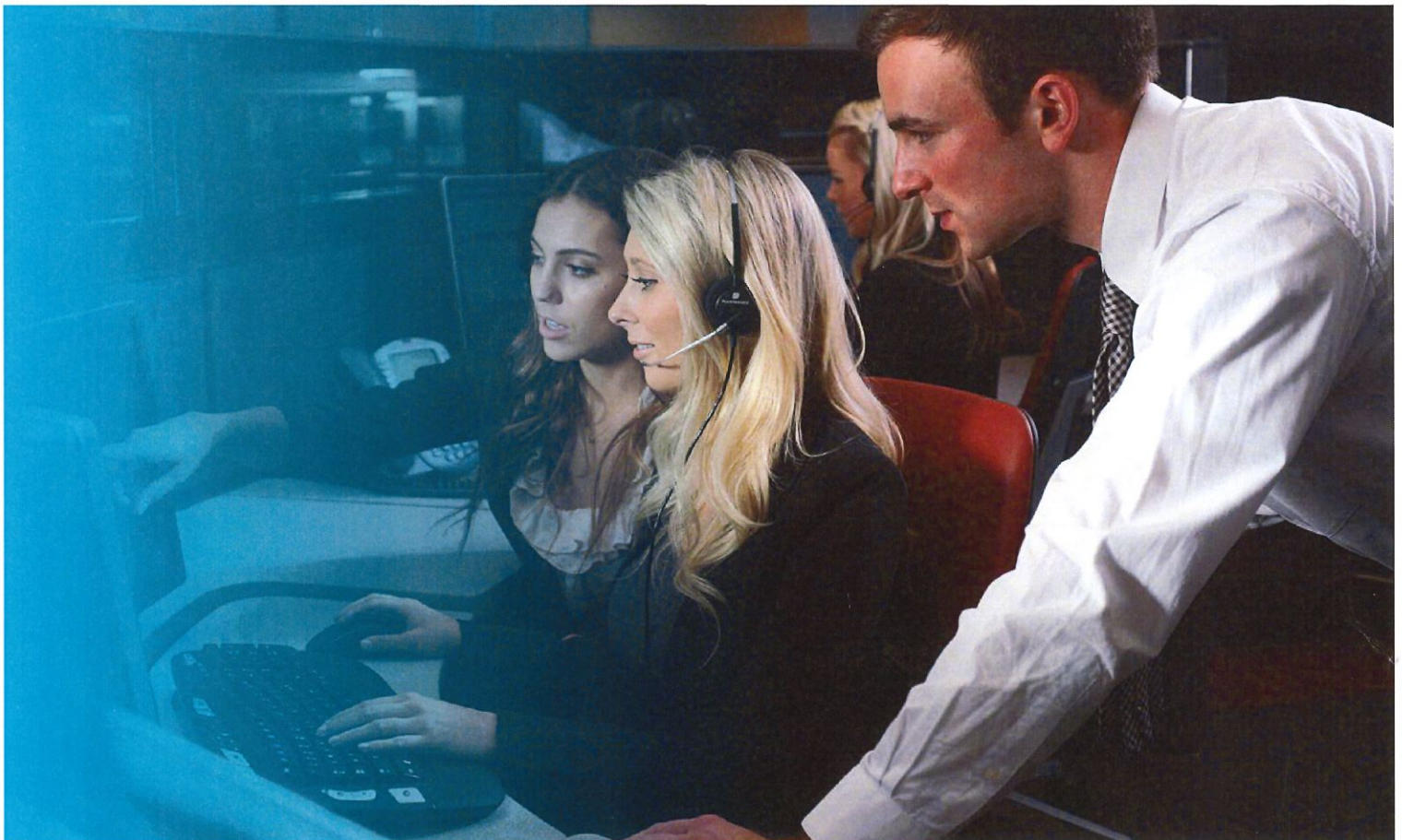
## Dedicated Control Center Specialists for Video Processing

Our Control Center Specialists are the most highly qualified and extensively trained in the industry, each having college education or comparable military experience. As high as those standards are, Video Specialists exceed them. They are part of a Complex Accounts Team that has advanced training in GPS, inbound communications and high security monitoring regulations, in addition to Video Monitoring. To be chosen for the team, they must have a Quality Assurance score exceeding 90%, top productivity scores, excellent attention to detail and an exceptional ability to multi-task and provide the very finest customer service.

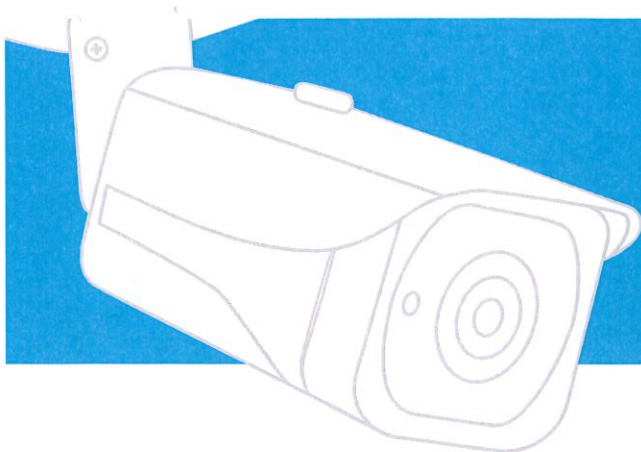


## Industry-leading Mobile Apps for You and Your Customers

Our Software Development Team provides the most extensively featured mobile apps in the industry... absolutely free. Manage your accounts on Rapidmobile while your customers manage theirs on MySecurity Account. For select platforms, event notifications also alert you and your customers to view video clips, verify events and request dispatch or cancel, all at the tip of a finger.







# Services

## Rapid Response Video Alarm Verification (VAV)

### Event-Driven VAV with Sensors:

Sensor-driven alarm event causes video to be sent to the monitoring center

- Manual review of recorded video
- Ideal for controlled environments
- Can prevent false dispatches

### Event-Driven VAV with Analytics:

Software analytics on camera, NVR, or in the cloud trigger an alarm event based on a detected threat

- Review of pre and post event recorded video surrounding an alarm
- Intelligent video detection
- Bounding boxes around areas of interest
- Ideal for exterior uncontrolled environments

### Video Motion Viewers:

- Quick installation
- Used for verification not identification
- Easily moved
- Send still shots quickly to the monitoring center

### Talk Down:

Paired with other VAV services

- Allows Specialists to give verbal direction to a site over a speaker system
- Requires additional equipment to be installed on site
- Serves as crime deterrent

### Guard Tours:

- Scheduled review of cameras
- Valuable to verify camera functionality
- Not driven by activity on site

