



Getting started with DEFT



Dear Owner,

Your Strata Manager Quantum United Management Pty Ltd have asked us to contact you in relation to setting up a direct debit facility with us for the payments relating to your property below.

DEFT reference number (DRN)	Payment type	Property address
xxxxxxxxxxxxxxxxxxx	Standard or Special Levies and Invoices	XXX

Managing direct debit authorisations

After registering with DEFT, you can authorise Quantum United Management Pty Ltd to calculate and take payments on your behalf when they're due from your nominated card or bank account.



1. Register using your email address.



2. Set your password and complete personal details.



3. Go to 'DEFT reference numbers'.



4. Add the DRN(s) you wish to authorise for direct debit.



5. Authorise your biller and select your payment method.

You can add, change or cancel this authorisation any time from 'DEFT reference numbers'.

Managing your payments

Once you've authorised Quantum United Management Pty Ltd, here's a few things to note:



Once you've given Quantum United Management Pty Ltd authority, they'll start taking payments on your behalf when they're due, meaning you'll no longer need to worry about making payments.



We'll let you know by email each time Quantum United Management Pty Ltd takes a payment from you.



You can get in touch with Quantum United Management Pty Ltd if you'd like more details about the timing of your payments.



You'll be able to view all your payments in your transaction history whenever you login to DEFT.



For more information, simply log in to DEFT to view our Frequently Asked Questions.

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